

WWW.CONNECTINGUP.ORG

Connecting Up Donations & Discounts overview





CONNECTING UP

Connecting Up is a not-for-profit organisation. Our purpose is to help fellow not-for-profits leverage the digital world to positively impact their communities. The digital world is expanding beyond IT software-hardware and digital marketing to new innovative service delivery and measuring social impact.

Connecting Up believe that not-for-profits with the right tools and skills can and do achieve great things for their communities. We have a long history of affordable software, hardware, educational events and group consulting. We partner with over 40 organisations to deliver high quality products and services specifically meeting the unique needs of the not for profit sector.




A group of people in a meeting shaking hands over a table. The image is overlaid with a semi-transparent orange filter. In the top right corner, there are three horizontal bars: a purple one, a yellow one, and a teal one. In the bottom left corner, there are three horizontal bars: a purple one, a yellow one, and a teal one. The text "How we do it? Products and Services" is centered in white, bold font. Below it, the website address "WWW.CONNECTINGUP.ORG" is written in a smaller, white, sans-serif font.

How we do it? Products and Services

WWW.CONNECTINGUP.ORG

Donated & Discounted Technology



Discover donated & discounted technology for not-for-profits
Unleash the power of your organisation

Connecting Up, Inc. is a not-for-profit organisation that works to unleash the power of other not-for-profit organisations through technology and by providing a variety of information, products, resources and programs, to connect the not-for-profit sector to the right tools and capabilities they need to fulfill their mission.

www.connectingup.org



Discover refurbished, discounted computers for NFPs and Charities at TechSoup NZ

Best for your budget,
best for the environment

www.connectingup.org

CONNECTING UP'S DONATIONS PROGRAM

- 1.** | Part of the TechSoup Global network
- 2.** | Operates in Australia and New Zealand (as TechSoup New Zealand)
- 3.** | Provides technology through agreements with large corporate donors
- 4.** | All technology is donated or heavily discounted
- 5.** | Products are available to all eligible non-profit organisations
- 6.** | Eligible organisations are required to register and be validated by Connecting Up
- 7.** | Connecting Up receives an administration fee for facilitating the donations
- 8.** | Non-profits end up paying 80-95% off the RRP of prohibitively expensive technology

CONNECTING UP'S DISCOUNTS PROGRAM

- 1.** | Aims to include best-in-market deals for non-profits
- 2.** | These are secured through partnerships with Australian and NZ national companies
- 3.** | The exact level of discount varies from company to company
- 4.** | Positioned to provide software/hardware not available through the donations program
- 5.** | Eligibility is less strict and most non-profits can access these products

SOME OF OUR PARTNERS



ELIGIBILITY

- 1.** | Be a non-profit
- 2.** | Have a charitable purpose
- 3.** | Be a non-government organisation
- 4.** | Be a registered charity with the ACNC or NZ Charities Register
- 5.** | OR have an appropriate non-profit clause in your constitution along with appropriate income tax exemption status in Australia/New Zealand
- 6.** | Other criteria may apply depending upon the donation or discount partner

HOW TO REGISTER WITH US

- 1.** | Create an account - <https://www.connectingup.org/user/register> or <https://www.techsoup.net.nz/user/register>
- 2.** | Follow the prompts to register your organisation
- 3.** | We'll look at qualifying your organisation over the following 2-3 business days. We may ask for additional documentation
- 4.** | Once we've finished the qualification process, we'll send you an email

Donations

- Adobe
- Amazon
- Arreva
- Autodesk
- Bitdefender
- Box
- Brocade
- Bytes of Learning
- Calxa
- Cisco
- DocuSign
- ESET
- Little Green Light
- Mailshell
- Microsoft
- NetLeverage
- Oracle NetSuite
- O & O Software
- Shopify
- Symantec
- Tableau
- Veritas
- Zoom

Adobe

Available in: Australia, New Zealand

Eligibility: Program open to all organisations

Program: Adobe provides audio/visual design software-

- Donations for a selection of some on premise (desktop) licenses
- Access to discounted membership rates for cloud subscriptions for individual users

Products:

On premise licenses (Connecting Up only) – Acrobat Pro 2017 (Win, [Mac](#)), [Photoshop Elements + Premiere Elements 2018](#)

Discounted cloud subscriptions (requires further payment to Adobe) – ‘[All Applications](#)’, [Acrobat Pro DC](#) (Connecting Up)

‘[All Applications](#)’, [Acrobat Pro DC](#) (TechSoup NZ)

Amazon

Available in: Australia, New Zealand

Eligibility: Program open to all organisations except educational institutes (see the [AWS Educate](#) program instead)

Program: The Amazon Web Services (AWS) Credits program gives service credits towards usage fees for AWS on-demand cloud services and certain support fees. AWS itself is a cloud services platform, which has a large suite of products.

Product: The Amazon Web Services Credits for Nonprofits for [Connecting Up](#) or [TechSoup NZ](#)

Arreva

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: Arreva (formerly known as Telosa Software) provide a software solution for managing fundraising and donors. For eligible non-profits, Arreva offers a donated or discounted version of their Exceed! Basic software package.

Product:

Arreva Exceed! Basic 4.1 (Donated) for [Connecting Up](#) or [TechSoup NZ](#)

Arreva Exceed! Basic 4.1 (Discounted) for [Connecting Up](#) or [TechSoup NZ](#)

Autodesk

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: Autodesk supply software for 2-D modelling, 3-D modelling, 3-D infrastructure and building design, 3-D product design and creating animation (including access to Maya, 3ds Max, Mudbox and more).

Products: The catalogue can be viewed [here](#) for Connecting Up and [here](#) for TechSoup NZ

Each donation licence is a 1-year subscription, which can be purchased each year.

Bitdefender

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: BitDefender produce antivirus and security software.

Products: BitDefender has donations for 3 of their products for [Connecting Up](#) and [TechSoup NZ](#)–

Bitdefender Internet security, which provides basic online security, including a firewall, phishing defence and threat analytics.

BitDefender GravityZone for Business, which is a more robust offering for networked endpoints- it also includes antivirus and antispyware capabilities, device control and has options for cloud or on premise deployment.

BitDefender Antivirus for Mac is exactly what it sounds like- a basic antivirus program for Mac.



Box

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: Box is an online content management and collaboration service, letting you store files online in 1 central platform before sharing them between devices as needed. Desktop synchronisation is included as part of this, as it online collaboration features such as document version history, real-time updates, email notifications and more.

Product: Box offers a donation on their 'Box Starter Edition', which includes 10 perpetual user licenses. The Connecting Up page is [here](#) and TechSoup NZ page [here](#).

Bytes of Learning

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: Bytes of Learning create multimedia education software. For the donations program, they donate their 'UltraKey 6.0' typing instruction software. The software includes voice-accompanied instruction, has a simple interface and provides specific recommendations to users to improve their keyboarding skills.

Product: UltraKey 6 for [Connecting Up](#) and [TechSoup NZ](#)

Calxa

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: Calxa have developed an easy-to-use budgeting software geared to non-profits. Calxa integrates with financial management software such as MYOB to create high-quality reports, charts and graphs.

Product: For eligible organisations, Calxa provides a donation of their 1-year, 5-user 'Calxa Premier' licence. You can find the Connecting Up product [here](#) and TechSoup NZ product [here](#).



Available in: Australia

Eligibility: Refer [here](#)

Program: Cisco provides donations for a range of their networking products, including switches, routers, access points, next-generation firewalls and transceiver cables. Cisco ships all donation products from their global warehouse overseas, so it can take 6-8 weeks for delivery.

Products: View the full range of products [here](#).



DocuSign

Available in: Australia, New Zealand

Eligibility: Refer [here](#).

Program: DocuSign produce e-signature and transaction management software. DocuSign enables you to upload and send documents for electronic signature to other parties, who can add their signature.

Products:

- [DocuSign Standard](#) ([CU](#) or [TSNZ](#)), a donation for a perpetual subscription to the 'Standard' edition (1 user)
- [DocuSign Business Pro Edition, 1-Year Initial Subscription](#) ([CU](#) or [TSNZ](#)) – Access to Discounted Rates, this product provides access to a 75% discount to a 1 year subscription for the Business Pro edition. After paying the initial administration fee to Connecting Up, you are entitled to a discount with DocuSign directly and need to pay them the discounted rates.



ESET

Available: Australia

Eligibility: Refer [here](#).

Program: ESET create antivirus and security software. For the Donations program, they've offered a once-off, 1-year donation for 5,10 or 15 user license packs for either their Small Business Security or Home Office Security solutions.

Products:

[ESET Small Business Security](#) 5, 10 and 15 License Packs – including antivirus, antispam, firewall anti-rootkit, device control, mail antivirus+antispam and more

[ESET Home Office Security](#), 5, 10 and 15 License Packs – including antivirus, antispam, firewall anti-rootkit, device control and more

Little Green Light

Available in: Australia, New Zealand

Eligibility: Only organisations with annual operating budgets of \$600,000 or less are eligible to receive this donation.

Program: Little Green Light provide a credit towards a 1-year subscription to their cloud-based donor management CRM. Little Green Light allows you to track constituent information for, track gifts and pledges, co-ordinate events, manage mailings and more.

Product: Little Green Light Donor Management CRM, 1-Year Initial Subscription for [Connecting Up](#) or [TechSoup NZ](#)

Mailshell

Available in: Australia, New Zealand

Eligibility: This program is open to all organisations.

Program: Mailshell donate their Anti-Spam Desktop product, which is a desktop-based spam-filtering solution for Windows users that intercepts incoming email messages before they reach the user's inbox.

Product: Mailshell Anti-Spam Desktop (Access for 1 Person) for [Connecting Up](#) or [TechSoup NZ](#)

Microsoft

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: Microsoft's donation program includes donations for a selection of their on premise licences, including Office Standard, Windows 10, Windows Server and more. Any products not available through this program are available through their Discounts program (covered later).

Products: View the full list of products here for [Connecting Up](#) or here for [TechSoup NZ](#)

NetLeverage

Available in: Australia

Eligibility: Please refer [here](#) to 'Donations' eligibility. Otherwise, all organisations qualify for the 'discounted' offering.

Program: NetLeverage deal in virtual desktop and application delivery and have donations available for their 'ThinPoint' desktop virtualisation software. Desktop virtualisation enables multiple concurrent 'user' instances over a single physical hardware and Windows instance.

Product: NetLeverage offer a 'donated' and 'discounted' version of the product depending on organisation eligibility-

[NetLeverage Donation](#)

[NetLeverage Discount](#)

Oracle NetSuite

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: Oracle NetSuite provide cloud-based business management software, encompassing accounting, enterprise resource management (ERP), customer relationship management (CRM), professional services automation (PSA) and e-commerce.

Product: Note that NetSuite requires your organisation to complete a capacity survey prior to implementation.

Oracle NetSuite Social Impact Edition, 1-Year Initial Subscription for [Connecting Up](#) or [TechSoup NZ](#)

O & O Software

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: O & O Software supply system and data management software, with applications to troubleshoot workstation issues, recover deleted files, backup and restore individual files, monitor and defragment hard disks and more. The donation licenses cover a 12-month subscription for the product.

Product: O & O Software 365 Business for [5/10/25/50](#) users for Connecting Up or [5/10/25/50](#) users for TechSoup NZ

Shopify

Available in: Australia, New Zealand

Eligibility: This program is open to all organisations, with different offerings depending on budget.

Program: Shopify is a hosted e-commerce service that allows an organisation to set up and run an online store on a new or existing website. The service provides tools for designing a storefront, managing inventory, and accepting online payments.

Shopify's donation provides a 6-month subscription to their 'Advanced Shopify' plans.

Product:

Advanced Shopify Plan 6-Month Initial Subscription for Small Organizations for [Connecting Up](#) or [TechSoup NZ](#)

Advanced Shopify Plan 6-Month Initial Subscription for Midsize Organizations for [Connecting Up](#) or [TechSoup NZ](#)

Symantec

Available in: Australia, New Zealand

Eligibility: All organisations with an operating budget of less than \$10 million are eligible for this program

Program: Symantec offers donations for their cyber security desktop and enterprise products. The desktop range is comprised of various Norton software packages, while the enterprise products include their endpoint protection range and mail security for Microsoft Exchange.

Products:

Symantec Desktop for [Connecting Up](#) or [TechSoup NZ](#)

Symantec Enterprise for [Connecting Up](#) or [TechSoup NZ](#)

Tableau

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: Tableau's desktop business intelligence (BI) and analytics software is available as a 2-year subscription through the donations program. Tableau can import data from various sources (such as Excel, Salesforce, Google Analytics, Oracle etc.)

Product: Tableau Desktop Professional, 2-Year Subscription for [Connecting Up](#) or [TechSoup NZ](#)

Veritas

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: Veritas' enterprise backup and restoration software provide protection against data-loss disasters. Veritas provide donations for their System Recovery product (specialising in full back-up and recovery of systems) and Backup Exec (which offers more advanced features including capability for tape or disk based backup, a broader range of supported Microsoft products etc.)

Products:

Veritas System Recovery 18, Server Edition for [Connecting Up](#) or [TechSoup NZ](#)

Veritas Backup Exec 20 for [Connecting Up](#) or [TechSoup NZ](#)

Zoom

Available in: Australia, New Zealand

Eligibility: All organisations with an operating budget of less than \$10 million are eligible for this program.

Program: Zoom's meeting software, covering web conferencing, meeting and group messaging is available at discounted rates through Connecting Up. After paying an administration fee, you can access discounted rates for Zoom host licenses, as well as optional add-ons for webinars, audio conferencing, large meetings and cloud recordings.

Products:

Zoom Meetings Pro Plan Bundle, 1-Year Subscription – Access to Discounted Rates for [Connecting Up](#) or [TechSoup NZ](#)

[Zoom Meetings Business Plan 10-License Bundle, 1-Year Subscription – Access to Discounted Rates for Connecting Up or TechSoup NZ](#)

Discounted

- Acer
- Adobe Charity Licensing
- APC
- Bendigo Telco
- Blackbaud eTapestry
- Calxa
- Cambium Networks
- CyberPower
- D-Link
- ESET
- Enrite Care
- I Do My Own PR
- Infinity Sponsorship
- Infoxchange
- Kaspersky
- Lenovo
- MYOB
- Microsoft Charity Licensing
- MyBoookingManager
- ProcessPA
- RAA
- Refurbished computers via Reboot IT
- Safetica
- Strategic Grants
- STM
- Synology
- Targus Accessories
- TPG



Acer

Available in: Australia

Program: Acer has discounts available for a wide range of their new hardware, including laptops, desktops, AIO's, displays, tablets and projectors. With a variety of specifications (CPU, RAM, HDD/SSD etc.) for most machines, there are plenty of options.

Products: You can view the full list of products [here](#).

Adobe Charity Licensing

Available in: Australia, New Zealand

Eligibility: Registered charities only (ACNC in Australia, NZ Charities Register in NZ)

Program: Adobe's audio/visual design software is also available at a discount to eligible charities. Their discounted program has a wider range of desktop licenses (e.g. Lightroom, Font Folio etc.) and cloud subscriptions (including Creative Cloud for Teams).

Products:

Desktop licenses for [Connecting Up](#) or [TechSoup NZ](#)

Creative Cloud subscriptions for [Connecting Up](#) or [TechSoup NZ](#)



APC

Available in: Australia

Program: APC supply power management and backup solutions such as uninterruptible power supplies (UPS), power distribution units (PDU) and surge protectors. APC supply UPS equipment to suit a variety of power loads and run times.

Product: View the full list of products [here](#). If you're after APC items not currently published, contact accountmanager@connectingup.org

Bendigo Telco

Available in: Australia

Program: Bendigo Telco are a telecommunications provider and offer discounts to Connecting Up members on NBN plans, their fixed line services and sim only mobile plans.

Products: To view the plans, login to your Connecting Up and head on over to [this page](#).

Blackbaud eTapestry

Available in: Australia, New Zealand

Program: Blackbaud offer a full spectrum of cloud-based and on-premise software for fundraising, e-marketing, advocacy, CRM, financial management, payment services, analytics and vertical-specific solutions. They've offered discounts on their Apricot, Attentive.ly and eTapestry products.

Products:

Apricot – case management, client, donor and volunteer tracking, outcomes management for [Connecting Up](#) and [TechSoup NZ](#)

Attentive.ly – tracks social media to personalise responses, integrates with CRM's to find influencers for [Connecting Up](#) and [TechSoup NZ](#)

eTapestry – online (web-based) fundraising database software – [Starter/Essentials/Pro](#) for Connecting Up and [Starter/Essentials/Pro](#) for TechSoup NZ

Calxa

Available in: Australia, New Zealand

Eligibility: Please refer [here](#).

Program: Calxa have developed an easy-to-use budgeting software geared to non-profits. Calxa integrates with financial management software such as MYOB to create high-quality reports, charts and graphs.

Product: For organisations not eligible for the donation, Calxa provides a [discounted offering](#). The product is here for [Connecting Up](#) and here for [TechSoup NZ](#).

Cambium Networks

Available in: Australia

Program: Cambium Networks provide wireless broadband equipment. Through Connecting Up, they've discounted their cnPilot indoor Access Point. The E400 doesn't require a controller in the network, although it can be managed through Cambium's cloud controller or an on-premise controller.

Product - [cnPilot E400](#)

CyberPower

Available in: Australia

Program: CyberPower manufactures professional-grade power protection equipment. This includes UPS systems, UPS accessories, surge protectors and power banks. CyberPower's equipment meets the most critical requirements of home offices, small-to-medium businesses, corporate offices, government and education facilities.

Products: You can view the full range of CyberPower products [here](#).

D-Link

Available in: Australia

Program: D-Link provide their business-grade networking (routers, switches, modems, access points, powerline kits) and surveillance equipment (network cameras) at a discount to non-profits. They also provide a free wireless site survey to Connecting Up members, which can help determine network issues like interference or poor coverage and provide guidance on how to get the best performance from a new network setup.

Products: The full list of D-Link products can be found [here](#). The free wireless site survey can be found [here](#).



Available in: Australia

Eligibility: Please refer [here](#).

Program: ESET create antivirus and security software. For the discounts program, they offer a wider range of antivirus products, with the addition of ESET Internet Security, ESET Endpoint Protection Advanced, ESET Mail Security, ESET Multi-Device Security and ESET Secure Business. As the donated licenses are only available as a once-off 12 month subscription, renewals for those licenses are available at a discount.

Products: The ESET discounted catalogue can be viewed [here](#).



Enrite Care

Available in: Australia

Program: Enrite Care provide cloud-based care management software for care providers such as organisations providing services to people with a disability or aged care organisations.

Enrite Care provides client management and service claiming (NDIS compliant), scheduling, accounting and payroll integration and more. Enrite Care can be accessed on mobile devices.

Product: To get started with a demo (and get access to exclusive Connecting Up discounts), your organisation will need to complete the Needs Assessment form [here](#).

I Do My Own PR

Available in: Australia

Program: I Do My Own PR empowers organisations to manage their own PR campaigns and build their own relationships with media. They provide 2 DIY “I do my own PR” kits to take you through their 4-step process.

Products:

“Essentials” – Pure DIY kit, with the option of buying time with I Do My Own PR for help.

“Premium” – Same process but with hands on assistance from I Do My Own PR for your first campaign including a 1-on-1 working session.

Infinity Sponsorship

Available in: Australia, New Zealand

Program: Infinity Sponsorships specialises in helping organisations with sponsorships; planning, finding, connecting and keeping corporate partners and other sponsors.

Products: For qualified Connecting Up and TechSoup NZ members, Infinity Sponsorship has discounted their 'Fundraising Academy' membership, which includes access to their Sponsorship Foundations program, live and on-demand webinars, coaching, podcasts and a variety of their e-books. They also offer discounts on those items separately to the membership.

You can view the whole list of products [here](#) for Connecting Up and [here](#) for TechSoup NZ.

Infoxchange

Available in: Australia, New Zealand

Program: Infoxchange is an Australian non-profit organisation dedicated to delivering technology for social justice, using IT as a tool to create positive social change. Through Connecting Up, they provide a range of services aimed at upskilling organisations in their use of technology and helping them take better advantage of Microsoft Office 365.

Products:

Microsoft Office 365 Readiness Assessment – A tailored report with key steps, costings and information around your organisation's readiness to move to Office 365.

Webinars and workshops – Infoxchange host a variety of free and paid webinars and workshops. These cover topics like choosing the right IT for your organisation, server infrastructure, DIY workshops for Sharepoint and much more. A list of their webinars and workshops this year can be found [here](#).

Kaspersky

Available in: Australia, New Zealand

Program: Kaspersky provide internet security and anti-virus software. Through Connecting Up, Kaspersky have discounted their business and enterprise grade security solutions.

Products: View the full range of Kaspersky products available on Connecting Up [here](#) and TechSoup NZ [here](#).



Lenovo

Available in: Australia

Program: Lenovo manufacture workstations, laptops, tablets, monitors accessories and more. Lenovo offers a unique discount to qualified Connecting Up members of a range of their latest hardware.

Products: View the list of currently published products [here](#) – if you're after anything not available [here](#), contact accountmanager@connectingup.org for a quote.

Microsoft Charity Licensing

Available in: Australia, New Zealand (soon)

Program: As a complement to Microsoft's Donations program, is the Microsoft Discount program. This program includes on-premise licenses and covers everything not included in the donations program (e.g. RDS CALs, Windows Server Datacentre, Office Pro Plus etc.). This program also has no cap on how many licenses can be ordered, making it useful for organisations that have reached their 2-year donation limit. There is a special application that must be completed to access this program and you can read about that [here](#).

Products: View the full list of products [here](#). The list is quite extensive as the products are typically available in 3 options-

- License only
- Software Assurance only
- License + Software Assurance combo

MyBookingManager

Available in: Australia

Program: My Booking Manager provide online event registration and RSVP software. The software is capable of internet bookings and registrations, sessions management, registration confirmation, online invoicing, scheduled reminders, online management console and more.

Product: My Booking Manager have discounted their Business Elite product, which you can find [here](#).

MYOB

Available in: Australia, New Zealand

Program: MYOB provide online accounting software, helping you manage payroll (including single touch payroll reporting for Australian users), bills and expenses, invoices, inventory and much more.

Products: MYOB offer discounts on five different subscriptions. For those new to MYOB accounting software, you can head over [here](#) (Connecting Up) or [here](#) (TechSoup NZ) for a break-down of each product.

For existing MYOB customers who are looking to upgrade, move to the cloud or just get the NFP discount, you can look [here](#) (Connecting Up) or [here](#) (TechSoup NZ) for a similar product summary.

Process PA

Available in: Australia, New Zealand

Program: ProcessPA is cloud-based software that automates association procedures and paperwork, saving committee members from administration time. Developed by software engineer Matthew Rowan after his experience volunteering as a secretary for his son's school's parent association, Process PA provides:

- Simple agenda templates
- Clear and compliant minutes
- Document Storage
- Guided handovers and much more!

Product: Qualifying non-profits can get a unique discount on the subscription for the software – Connecting Up [here](#), TechSoup NZ [here](#)

Available in: Australia

Program: RAA provide a range of motor, home & travel products and services that keep their members safe, secure and mobile. Through Connecting Up, RAA offer a discount to eligible non-profits on monitoring costs for their 'SafeZone Lone Worker App'.

Product: The RAA SafeZone Lone Worker App connects directly to RAA Secure Service's 24/7 monitoring centre. When a worker raises an alert, the monitoring centre will be notified of their location and can quickly determine the response required. Features include:

- Check-in timer
- Emergency alert
- First-Aid alert
- Help call

The app is free but there are monitoring costs per user.

Reboot IT – refurbished hardware

Available in: Australia, New Zealand

Program: Reboot IT refurbish a wide variety of hardware – from desktops and laptops, to smartphones, tablets, projectors, printers, IP phones and more. Through Connecting Up, they've been supplying a unique discount on their products for several years, with a constantly growing catalogue. The hardware is typically ex-government/corporate gear that was phased out after 2-3 years of use, while still being in excellent working order.

Products: You can view the full list of products [here](#) for Connecting Up and [here](#) for TechSoup NZ. Newly implemented product filters have made it much simpler to browse through the catalogue.

Safetica

Available in: Australia

Program: Safetica provide Data Loss Prevention (DLP) software, letting you control who can access critical data, control how devices (e.g. external thumb-drives) can be used, identifies security risks and threats and more.

Products:

[Safetica Data Loss Prevention](#) - DLP software which allows you to easily identify threats to your sensitive data.

[Safetica Mobile](#) – A plugin for Safetica DLP (DLP licenses required), which provides mobile device management (MDM) capabilities e.g. remote management and tracking, mobile security

[Safetica Auditor](#) - Safetica Auditor logs computer activity and safely stores the logs on your server.

STM Goods

Available in: Australia

Program: STM Goods (AKA STM) supply laptop cases, bags, backpacks and other accessories. STM offer a discount on select products from their catalogue to qualifying Connecting Up members.

Products: Include backpacks, shoulder-bags, laptop cases and protective iPad cases. You can view the whole range [here](#) – if there's something you're after that isn't available, contact accountmanager@connectingup.org

Strategic Grants

Available in: Australia, New Zealand

Program: Strategic Grants work with non-profit organisations to build capacity to apply for and win grants. They have developed a ‘Grants Expertise Management Systems (GEMS)’ program, which provides a customised calendar of grant opportunities matched to your organisation’s legal eligibility, what you do and how you do it. GEM Local/Portal also provides a place to record application details, email alerts on upcoming deadlines, step-by-step training in planning for and applying for grants and other learning tools.

Product: Qualifying [Connecting Up](#) and [TechSoup NZ](#) members are eligible for discounts on either their GEM Local product (for smaller non-profits) or their GEM Portal product (for larger organisations)

Synology

Available in: Australia

Program: Synology create network-attached storage devices (NAS), IP surveillance solutions and network equipment. Through Connecting Up, Synology offer a discount on a selection of their NAS products.

Products: Synology have a range of NAS devices available, starting from smaller NAS devices suitable for small non-profits to larger business-grade solutions. You can view the available NAS devices [here](#) (note that Hard Drives are not included with the devices).

Targus Accessories

Available in: Australia

Program: Targus manufacture mobile computer accessories such as cases, bags, power adaptors, USB hubs, docking stations, security locks, ergonomic stands and wireless presenters.

Products: Targus provide a discount to qualifying Connecting Up members and you can view their catalogue [here](#).



TPG

Available in: Australia

Program: TPG are a telecommunications provider and are currently promoting their TPG Fibre1000 plan to qualifying Connecting Up members.

Product: For more information on TPG's symmetric 1000Mbps fibre-optic plan, interested organisations can register [here](#) to be put in touch with a TPG representative.



For more information contact:

Eric Jenkins at:

**accountmanager@connectingup.org or on
+61 8 7444 5011 / +64 9 8870 291**

Resources:

For general support for our donations and discounts program (e.g. registration, placing orders etc.) contact our fantastic Customer Experience team at:

customercare@connectingup.org or call 1300 731 844 – Connecting Up

Or

support@techsoup.net.nz or call 09 8870 291 – TechSoup New Zealand

Please note – we cannot provide technical/product support. Each partner specifies the level of support available for their products (if any). You can find the most common support numbers here:

Adobe: 1800 615 316 (AU only)

Cisco: 1800 688 936

MYOB: 1300 730 921 (AU), 0800 606 962 (NZ)

Symantec: 1800 808 089 (AU only)

Google G-Suite ([you will need to locate your Google Support PIN before calling](#)): 1800 726 151(AU), 0800 957 854 (NZ)

Microsoft Support (general support line): 1800 002 691 (AU), 0800 800 004 (NZ)

Microsoft VLSC support: 02 8223 9202 opt 1 (AU), 0800 444 647 opt 1 (NZ)

Microsoft Activation Centre: 1800 642 008 opt 4 (AU), 0800 676 334 opt 4 (NZ)

Microsoft Azure sales support: 1800 765 471 (AU), 0800 440 910 (NZ)

Microsoft Office 365 support: 1800 197 503 (AU), 0800 194 197 (NZ)