Zoho Corp.
25 Years of Impact

We are proud to announce that ZOHO corporation is celebrating 25 years!

https://www.zoho.com/25/

ManageEngine

ZOHO (Est. 1996)

WebNMS
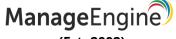IoT division of Zoho Corporation
(Est. 1996)

Internet of things for your enterprise

- IoT Platform for connected enterprise applications.
- Customized IoT Solutions for energy, remote, and mobile asset management.
- More than 25,000 multi-vendor network management

ManageEngine
(Est. 2002)

Bringing IT together

Comprehensive IT management software for all your business needs.
- IT Service Management,
- IT Operations Management,
- Endpoint Management
- Active Directory Management
- IT Security
- IT Analytics

ZOHO
(Est. 2005)

The Operating System for Business
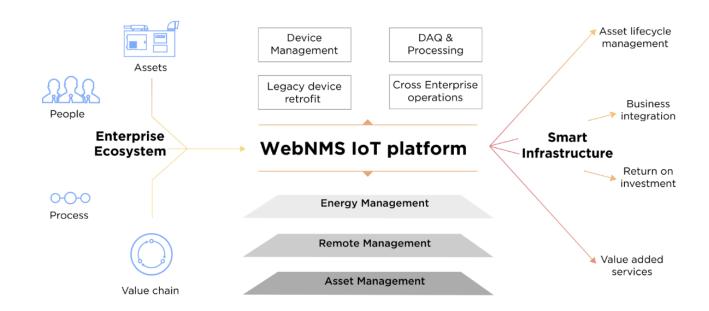
Zoho has everything businesses need to boost sales, step up productivity, and manage all day-to-day activities.
- Tightly integrated.
- Ready for mobile

ManageEngine

WebNMS
IoT Division of ZOHO Corporation

Award-winning enterprise NMS/EMS platform with over 1,000 deployments

Assets

People

Process

Value chain

Enterprise Ecosystem

Device Management

DAQ & Processing

Legacy device retrofit

Cross Enterprise operations

WebNMS IoT platform

Energy Management

Remote Management

Asset Management

Smart Infrastructure

Asset lifecycle management

Business integration

Return on investment

Value added services

ManageEngine

ZOHO One
The Operating System for Business

With its current suite, Zoho can replace at least 400 different business products

Marketing

Customer care

Sales

Finance

Human Resources

Create

Collaborate

Communicate

Custom apps and processes

Custom analytics

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ManageEngine
BRINGING IT TOGETHER

IT service management

ITIL ready service desk
IT asset management with CMDB
Knowledge base with user self-service
Built-in and custom workflows
Orchestrate all IT management functions
Reporting and analytics
Service management for all departments

Unified endpoint management

Desktop management
Mobile device management
Patch management
OS and software deployment
Remote desktop support
Web browser security
Monitor & control peripheral devices
Endpoint privilege management and application control

IT security management

Unified SIEM for cloud and on-premises
AI driven user and entity behavior analytics
Firewall log analytics
SSH key and SSL certificate management
Endpoint device security
Data leakage prevention and risk assessment
Regulatory and privacy compliance

Identity & access management

Identity governance and administration
Privileged identity and access management
AD and Azure AD management and auditing
SSO for on-premises and cloud apps with MFA
Password self-service and sync
Office 365 & Exchange management and auditing
AD & Exchange -backup and recovery

IT operations management

Network, server and application performance monitoring
Bandwidth monitoring with traffic analysis
Network change & configuration management
Application discovery & dependency mapping
Cloud cost and infrastructure monitoring
End user experience monitoring
AIOps

Advanced IT analytics

Self-service IT analytics
Data visualization and business intelligence for IT
Hundreds of built-in reports and dashboards
Instant, flexible report creation
Out of the box support for multiple data sources

Available for

Enterprise IT
Managed service providers (MSPs)

as

Self hosted on-premises
Self hosted in public cloud (AWS, Azure)
Cloud (SaaS)

ManageEngine

Contextually integrate

200,000+
Global Customers

30% annual growth

3 million users

190 countries

29 languages

SMB to enterprise

60% Fortune 500

HQ & Regional Offices

10000+ Employees
Head Office
R&D in India

USA

MEXICO

NETHERLANDS

UAE

AUSTRALIA

CHINA

JAPAN

SINGAPORE

ManageEngine

Teams spread over 18 locations

Canada
UK
The Netherlands
Germany
France
China
Japan
USA
Mexico
UAE
India
Singapore
Brazil
Africa
Australia

ManageEngine

Our extended arms

200+ Channel & Technology Partners across the globe

| Asia Pacific | Europe | Africa | Middle East | North America | Latin America |

ManageEngine

Our Data Centers

Data Center Certifications

US

Central Washington
SOC 1 TYPE II | SOC 2 TYPE II | HIPAA | PCI DSS

Dallas
SOC 1 TYPE II | SOC 2 TYPE II | SOC 3

India

Chennai
ISO 27001

Mumbai
ISO 27001 | ANSI/TIA ISO 20000-1:2011 | SOC 1 TYPE II | SOC 2 TYPE II

Australia

Sydney
SOC 1 TYPE II | SOC 2 TYPE II | ISO 27001

Melbourne
SOC 1 TYPE II | SOC 2 TYPE II | ISO 27001

Europe

Amsterdam
ISO 27001 | ISO 22301

Dublin
ISO 9001 | ISO 27001

China

Shangai
ISO 27001 | ISO 22301 | CNAS

Beijing
ISO 9001 | ISO 22301 | ISO 27001

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Datacenter Security

- ✓ Encryption at rest
- ✓ Encryption in transit
- ✓ Single-sign on
- ✓ Multi-factor Authentication

- ✓ Role-based access controls
- ✓ Logging, auditing and monitoring features
- ✓ Features to enhance privacy of personal data

- ✓ Organizational security
- ✓ Physical security
- ✓ Infrastructure security
- ✓ Data security
- ✓ Identity and access control

- ✓ Operational security
- ✓ Incident management
- ✓ Responsible disclosures
- ✓ Vendor management
- ✓ Customer controls for security

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Digital Technology in the NFP

Key findings

Only **30%** of not-for-profits already had all the systems and software needed for staff to work from home during COVID-19.

54% of not-for-profits are less than satisfied with the way they use technology.

49% of not-for-profit staff are less than confident using technology and information systems.

46% of not-for-profits do not have ways of actively monitoring information security and cyber risks.

41% of not-for-profits said improving their website is a top priority.

52% of not-for-profits are using at least one type of new or emerging technology.
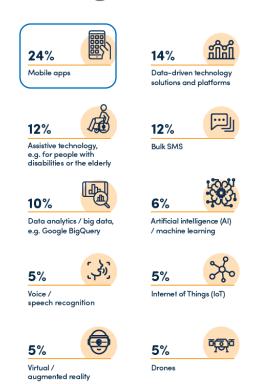
Top 10 new or emerging technologies

52%
of organisations are using at least one type of new or emerging technology

24%
Mobile apps

14%
Data-driven technology solutions and platforms

12%
Assistive technology, e.g. for people with disabilities or the elderly

12%
Bulk SMS

10%
Data analytics / big data, e.g. Google BigQuery

6%
Artificial intelligence (AI) / machine learning

5%
Voice / speech recognition

5%
Internet of Things (IoT)

5%
Virtual / augmented reality

5%
Drones

52%
of not-for-profits are using at least one type of new or emerging technology.

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Online presence

Donations

43% of not-for-profits collect donations online

Donations are collected through:

Direct website e-commerce	43%
External fundraising platform e.g. GiveNow, mycause	32%
PayPal	31%
Facebook	9%
Other	16%

Digital marketing

Not-for-profits use:

In-house design tools e.g. Canva and Adobe Creative Suite	34%
Social media paid advertising	33%
Search engine optimisation (SEO)	23%
Marketing / email automation	21%
Google for Nonprofits program inc. free Google Ads	20%

Reporting

43% of not-for-profits regularly track and report back to management on the performance of their online presence

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Cloud Adoption

Not-for-profits who have moved or plan to move to the cloud*
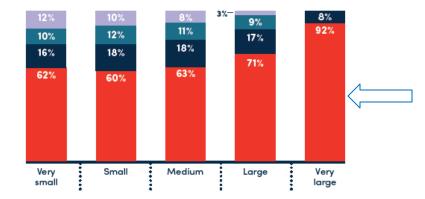
- 🔴 Already moved or in the process
- ⚫ Plan to move within the next two years
- 🔵 We do not plan to move
- 🟣 We do not know if we will move
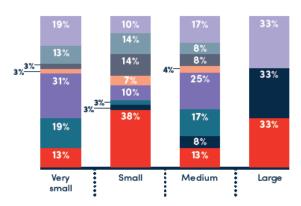
*Does not include respondents who said "other" or "don't know"

	Very small	Small	Medium	Large	Very large
We do not know if we will move	12%	10%	8%	3%	8%
We do not plan to move	10%	12%	11%	9%	
Plan to move within the next two years	16%	18%	18%	17%	
Already moved or in the process	62%	60%	63%	71%	92%

Key reasons for not moving to the cloud

- 🔴 Data security or data privacy concerns
- ⚫ Recently invested in our own IT infrastructure
- 🔵 Don't know enough about the Cloud
- 🟣 Don't see it as a priority
- 🟠 Expensive or insufficient internet connectivity
- ⚫ Migration cost
- 🔵 Lack of time
- 🟣 Other

	Very small	Small	Medium	Large
Other	19%	10%	17%	33%
Lack of time	13%	14%	8%	
Migration cost	3%		8%	
Expensive or insufficient internet connectivity	3%	7%		
Don't see it as a priority	31%	10%	25%	
Don't know enough about the Cloud		3%		
Recently invested in our own IT infrastructure	19%	38%	17%	33%
Data security or data privacy concerns	13%		8%	33%
			13%	

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What is essential for NFP's?

✓ Improving Website & its performance is on top priority

✓ Monitoring the Online Donations are critical

✓ Reporting back to the management on performance of the online presence

✓ Streamlining the usage of new technologies like Mobile Apps

✓ Actively monitoring information security & cyber risks

✓ Deploying applications/systems that supports the new normal (WFH)

✓ Monitoring the Hybrid infrastructure to maintain availability & improve service performance

✓ Ensuring smooth transition to cloud without compromising security & availability/performance of the services
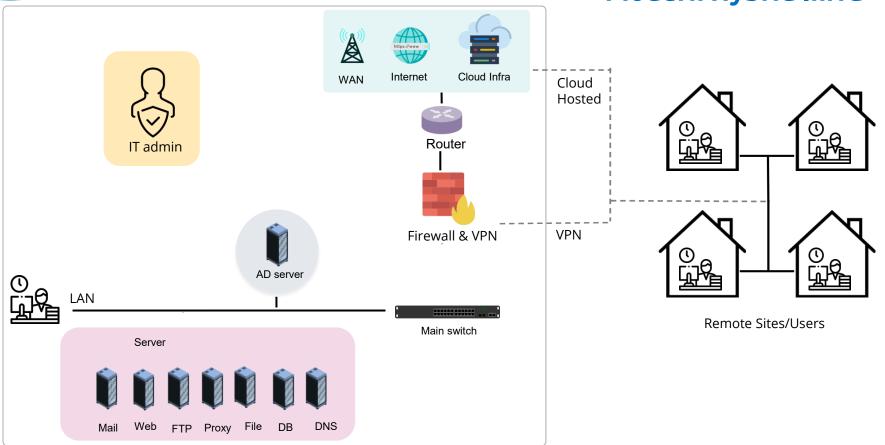
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Modern Hybrid Infra

WAN

Internet

Cloud Infra

Cloud Hosted

Router

Firewall & VPN

VPN

IT admin

AD server

LAN

Main switch

Server

Mail   Web   FTP   Proxy   File   DB   DNS

Remote Sites/Users

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the common IT problems,

Server crashes

Configuring
dependencies

Event
correlations

Slow
applications

Unexpected
downtimes

Troubleshooting

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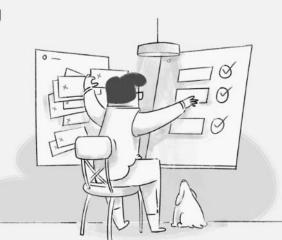
32%

of IT admins learn about performance issues from their users

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Why is monitoring always a challenge?

- Applications are usually complex and dynamic

- Mix of technologies (servers, VMs, containers, cloud apps, big data, legacy apps, etc.)

- Many moving parts in the infrastructure : lack of visibility

- Measuring huge work loads handled by various applications

Solving these challenges with an integrated monitoring approach

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Hybrid Monitoring

Heterogeneous Devices Support

Agent-less Monitoring

SNMP v1/v2c
Configure SNMP port, read/write community details.

SNMP v3
Configure SNMP, credentials & encryption details for SNMP v3 devices.

Telnet/SSH
Configure prompt details, username & password for monitoring Linux/Unix devices.

Windows/WMI
Domain & credentials to connect with a Windows or Hyper-V device.

VMware
Provide vCenter/ESX credentials to monitor VMware environments.

Citrix
Configure credentials to monitor a Citrix Xen server environment.

Nutanix
Configure credentials to monitor Nutanix Cluster environment.

UCS
Provide UCS Manager's credentials, port & connection details.
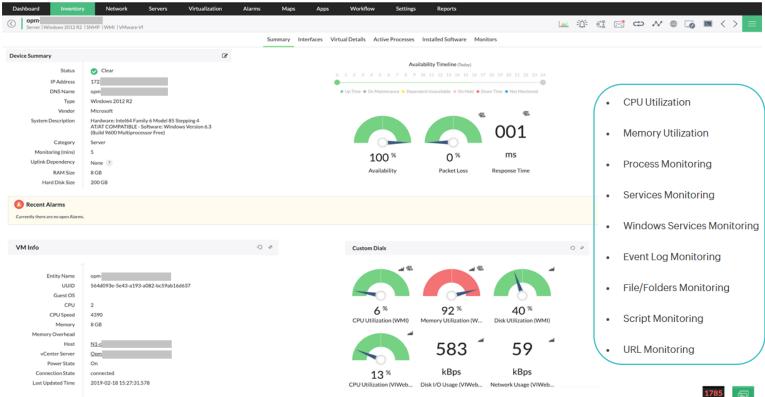
Backup
for taking Router/Switch backup and configuration change mgmt

Storage
Configure SMI/NetApp/SNMP/CLI credentials for monitoring storage devices.

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Server Performance Monitoring

- CPU Utilization
- Memory Utilization
- Process Monitoring
- Services Monitoring
- Windows Services Monitoring
- Event Log Monitoring
- File/Folders Monitoring
- Script Monitoring
- URL Monitoring

Application Performance Monitoring

Application Servers [24]
- Microsoft .NET [1]
- APM Insight [2] AddOn
- Apache Geronimo Server [1]
- GlassFish [1]
- JBoss Server [5]
- Java Runtime [1]
- Jetty Server [1]
- Oracle Application Server [1]
- Resin [1]
- SilverStream [1]
- Tomcat Server [2]
- VMware vFabric tc Server [1]
- WebLogic Server [1]
- WebSphere Server [5]

ERP [6]
- Microsoft Dynamics AX [1]
- Microsoft Dynamics CRM / 365 (On-Premise) [1]
- Oracle EBS [2]
- SAP Server [1]
- SAP CCMS [1]
- Siebel Enterprise Server [0]
- Siebel Server [0]

Database Servers [26]
- DB2 for i [1] AddOn
- Cassandra [1]
- Couchbase [1]
- DB2 [1]
- HBase [1]
- Informix [1]
- MS SQL [1]
- MySQL [3]
- SAP MaxDB [1]
- Memcached [1]
- MongoDB [3]
- Neo4j [3]
- Oracle [1]
- Oracle NoSQL [1]
- PostgreSQL [2]
- Redis [1]
- SQL Anywhere [1]
- Sybase [1]
- SAP HANA [1]

Mail Servers [2]
- Exchange Server [1]
- Mail Server (RTT) [1]

Services [19]
- Active Directory [1]
- Apache Spark Master [1]
- Apache Spark Worker [1]
- Ceph Storage [1]
- Oracle Coherence [1]
- DNS Monitor [1]
- FTP/SFTP Monitor [1]
- Hadoop [1]
- JMX Applications [1]
- LDAP Server [1]
- Network Policy Server (Radius Server) [1]
- Ping Monitor (EUM) [1]
- Ping Monitor [1]
- Service Monitoring (TCP Ports) [3]
- SNMP/Network Device [1]
- Telnet [1]
- Apache Zookeeper [1]

Web Server/Services [22]
- ME ADManager Plus [1]
- Apache Server [1]
- Apache Solr [1]
- Elasticsearch Cluster [1]
- Elasticsearch [1]
- HAProxy [1]
- IIS Server [1]
- Nginx [1]
- Nginx Plus [1]
- ME OpManager [1]
- PHP [1]
- Real Browser Monitoring [1]
- REST API Monitor [1]
- ME ServiceDeskPlus [1]
- SSL Certificate Monitor [1]
- HTTP(s) URLs [2]
- HTTP(s) URL Sequence (Record and Playback) [1]
- Web Server [1]
- Web User Experience [0]
- Web Services [1]
- Website Content Monitor [1]

Middleware/Portal [12]
- Apache ActiveMQ [1]
- Azure Service Bus (Classic) [1]
- Microsoft BizTalk [1]
- Apache Kafka [1]
- Microsoft Skype for Business [1]
- Microsoft MQ (MSMQ) [1]
- MS Office SharePoint [1] AddOn
- Oracle Tuxedo [1]
- RabbitMQ [1]
- WebLogic Integration [1]
- IBM Websphere Message Broker [1] AddOn
- IBM Websphere MQ [1] AddOn

Custom Monitors [9]
- JMX/SNMP Dashboard [1]
- File / Directory Monitor [4]
- Windows Performance Counters [1]
- Database Query Monitor [1]
- Script Monitor [2]

Virtualization [76]
- Container [1]
- Docker [1]
- Hyper-V Server [1]
- KVM [1]
- Kubernetes [1]
- OpenShift [1]
- Oracle VM Server [2]
- RHEV Host [1]
- VCenter [1]
- VMware ESX/ESXi [3]
- VMware Horizon View Connection Broker [0]
- Virtual Machine [61]
- XenApp [1]
- Citrix Hypervisor [1]

Converged Infrastructure [2]
- Cisco UCS [1]
- Nutanix [1]

Cloud Apps [47]
- Amazon [1]
  Instance : ALB [1] , DynamoDB [1] , EC2 [19] , NLB [1] , RDS [3]
- Azure SQL Database [1]
- Azure Storage Account [3]
- Azure Virtual Machine [2]
- Compute Engine [1]
- Exchange Online [1]
- Google Cloud Platform [1]
- Microsoft Azure [1]
- Office 365 [1]
- OpenStack [1]
- Oracle Cloud [1]
- Oracle Cloud Instance [3]
- Sharepoint Online [1]
- SkypeForBusiness Online [1]
- Windows Azure Cloud Service (Classic) [1]
  Instance : Azure Role [2]

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Network Performance Monitoring

Bandwidth Capacity Monitoring

Network Configuration Management

Firewall Log Management

Alerts & Notifications

Email	Email based SMS	SMS	Chat	Run System Command

Run Program	Log a Ticket	Web Alarm	SysLog Profile	Trap Profile

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IT Workflow Automation

Device

- Add a Time Delay
- DNS Lookup
- Ping Device
- Reboot System
- Shut Down System
- Trace Route

Windows Service

Process

HTTP & FTP

File

Folder

VMWare

OpManager

External Actions

Device

Windows Service

- Get Active Services
- Pause a Service
- Restart Service
- Resume a Service
- Start a Service
- Stop a Service
- Test a Service

Process

HTTP & FTP

File

Folder

VMWare

OpManager

External Actions

Workflow

HTTP & FTP

File

- Check File
- Compress File
- Compress Older Files
- Copy Files
- Delete File
- Delete Older Files
- Get File Size
- Move Files
- Move Older Files
- Rename File
- Uncompress File

Folder

Instant Device Check...

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All-in-one Dashboard

Navigation tabs: Dashboard | Inventory | Network | Servers | Virtualization | Alarms | Maps | Apps | Workflow | Settings | Reports

Sub-tabs: Overview | Network | Server | Virtualization | Storage | NetFlow | NCM | Firewall | DPI | IPAM | Custom

HeatMap

Clear
Critical
Attention
Service Down
Trouble

33

IP Availability Summary

4864
Transient

400
Available

2610
Used

Interfaces by Errors and Discards

Interface Name

Realtek RTL8139C+ Fast Ethernet NIC #3-Npcap Pack...
OPM-
Errors : 0 | Discards : 81.86 G

Realtek RTL8139C+ Fast Ethernet NIC #3-Npcap Pack...
OPM-
Errors : 0 | Discards : 81.845 G

Realtek RTL8139C+ Fast Ethernet NIC #3-WFP Nativ...
OPM-
Errors : 0 | Discards : 81.831 G

Realtek RTL8139C+ Fast Ethernet NIC #3-WFP 802.3 ...
OPM-
Errors : 0 | Discards : 81.817 G

Realtek RTL8139C+ Fast Ethernet NIC #3-Ethernet 3
OPM-
Errors : 0 | Discards : 79.405 G

Realtek RTL8139C+ Fast Ethernet NIC #4-Ethernet 4
OPM-

Devices by Memory Utilization

Device Name	Min	...	Avg	
OPM-	98	...		98
vCent	92	...		93
Opma	80	...		81
opm-w	26	...		74
HP Pr	59	...		63
Opm-2	15	...		57
Cisco	52	...		52
OPMc	45	...		46
HP DL	35	...		45
N2-op	42	...		42

Infrastructure Snapshot

	Name	Alarms	Devices	Problematic Devices
✕	Server	215	20	7
✕	Router	2	2	2
✕	Switch	1	2	1
⚠	Desktop	8	3	2
✓	Firewall	0	0	0
✓	DomainController	49	2	2
✓	Load Balancer	0	0	0
✓	WAN Accelerator	0	0	0
✓	Wireless	0	0	0
✓	UPS	0	0	0
✓	Printer	0	1	0
✓	Unknown	0	3	0
✓	Storage	0	0	0
✓	PDU	0	0	0
✓	UCS	0	0	0
✓	RAID	0	0	0
✓	FCSwitch	0	0	0
✓	TapeLibrary	0	0	0
✓	URLs	0	0	0

Volumes with most Disk Usage

Device Name	Volume	Utilization(%)	
vCen	C:\ Label...		96
Opm	C:		95
Opm	D:		72
HP Pr	C:		52
opm-	C:		48
vijay-	C:		43
OPM	C:\ Label...		42
OPM	C:		38
OPM	C:\ Label...		37
opm-	D:		35

Devices by CPU Utilization

Device Name	Min	...	Avg	
OPMc	97	...		99
HP Pr	35	...		57
k16-D	11	...		49
OPM-	30	...		39
HP D	4	...		29
opm-	1	...		28
OPM		...		19

Recent Alarms

10
Alarm

Device Name

ID=2004 Source=Microsoft-Windows-Resource-Exha...
Opm-
21 Feb 2019 04:57:02 PM IST

ID=4625 Source=Microsoft-Windows-Security-Auditi...
Opm-
21 Feb 2019 04:56:34 PM IST

ID=1014 Source=Microsoft-Windows-DNS-Client Typ...
Opm-
21 Feb 2019 04:55:58 PM IST

ID=6002 Source=MSExchange Mid-Tier Storage Type=...
Opm-
21 Feb 2019 04:52:49 PM IST

ID=700 Source=NTDS ISAM Type=3 Message=NTDS (...
Opm-
21 Feb 2019 04:43:34 PM IST

APM Plugin: Health is critical as the resource is not ava...
HP D
21 Feb 2019 04:35:11 PM IST

ID=1010 Source=MSExchangeFast... pe=...
Opm-

286
Alarms

Advanced Reporting

OpManager

- System
- Health and Performance
- Availability and Response
- Inventory
- WAN RTT Monitors
- VoIP Monitors
- Virtual Servers Report
- Storage Reports
- Forecast Reports
- Nutanix Reports
- WLC Reports
- Meraki Reports
- My Favorites
- Advanced report

NetFlow

- Search Report
- Report Profiles
- Forensics
- Consolidated Report
- Compare Reports
- Protocol Distribution
- Inventory Report
- LAN WAN Report
- Geolocation Report
- Billing
- Forecast
- Schedule
- WAAS Dashboard
- WAAS Devices List

NCM

- Hardware Inventory Report
- Firmware Inventory
- Device Inventory
- Network Health Status
- Device Management Status
- Device Audit
- Startup-Running Conflict
- Configuration Changes
- Configuration Change Trend
- Configuration Change Annotation
- EOL/EOS Report
- Compliance Report
- Configuration Analysis Report
- Security Audit Report

OpUtils

- Unused IP Addresses
- Reserved-Static IP Addresses
- IP Usage Summary
- OS Type Reports
- Switches by Usage
- Switches by Scheduler
- Switches by Vendor Name
- Switch Ports by ifSpeed
- Switch Ports by ifType
- Device with Virtual IP
- Stacked Port Details
- Administratively Disabled Ports
- Port by Operation Status Last Change Time
- Connected IP Details

Firewall

- Custom Report
- Firewall Reports
- Proxy Reports
- VPN Reports
- Policy Overview
- Policy Optimization
- Rule Cleanup
- Rule Reorder
- Rule Impact
- Standard
- Change Management
- Security Audit
- Audit Logs
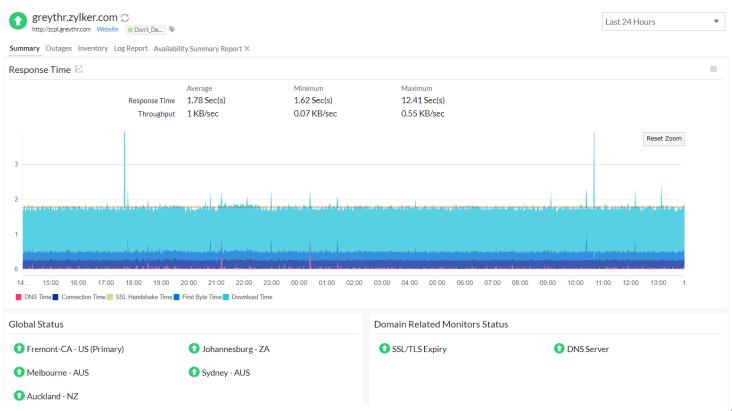- Config Backup

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How about Websites, Mobile App & Cloud Monitoring?

Site24x7
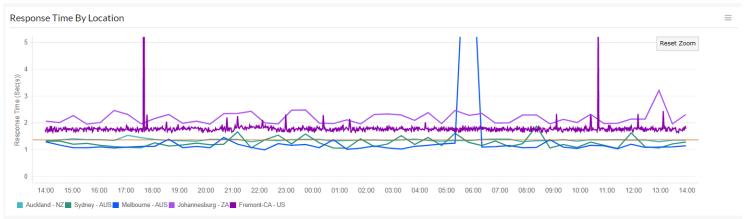
Website Performance Monitoring

Website Performance – Global Status

Availability and Response Time by Location

Location	Availability (%)	Down Duration	Downtimes	Last Downtime	Response Time (Sec(s))	
Fremont-CA - US	100	0 Mins 0 Secs	0	-	0.24 0.24 1.27	1.78
Johannesburg - ZA	99.887	1 Mins 37 Secs	1	Apr 15, 2021 5:49:27	0.3 0.26 0.26 1.33	2.18
Melbourne - AUS	100	0 Mins 0 Secs	0	-	0.0 0.14 0.14 0.99	1.35
Sydney - AUS	100	0 Mins 0 Secs	0	-	0.15 0.15 0.15 0.8	1.25
Auckland - NZ	100	0 Mins 0 Secs	0	-	0. 0.18 0.18 0.94	1.36

■ DNS Time ■ Connection Time ■ SSL Handshake Time ■ First Byte Time ■ Download Time

Response Time By Location

Legend: ■ Auckland - NZ ■ Sydney - AUS ■ Melbourne - AUS ■ Johannesburg - ZA ■ Fremont-CA - US
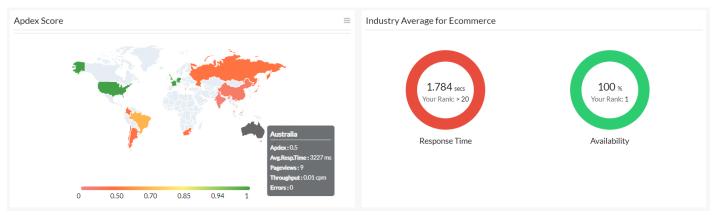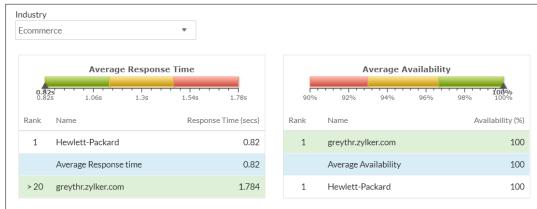
Monitor from 110+ Global Locations

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Website Performance – Industry Average

Website Performance – Synthetic Transaction

Current Screenshots of Steps | Screenshot History

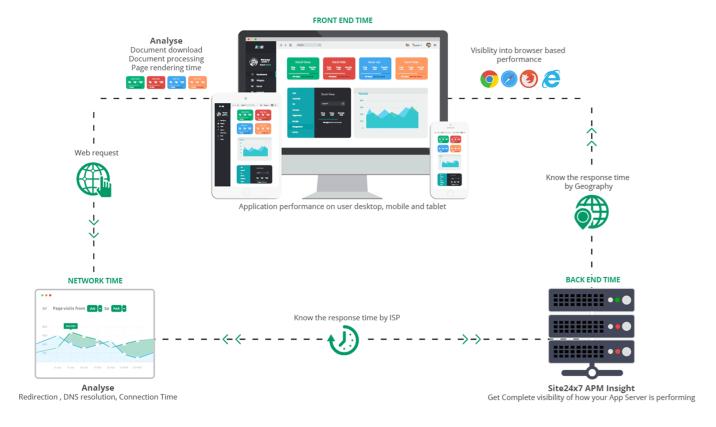1 2 3 4

Step Details

Step Name	Loading - http://www.vtitan.com/
Step URL	http://www.vtitan.com/
Page Load Time	-

View HTML

Page Load Time By Location

Name	Singapore - SG	Amsterdam - NL	Johannesburg - ZA	Mumbai - IN	Sydney - AUS	Auckland - NZ	Brisl
Step - 1 : Loading - http://www.vtitan.com/	5212	6754	10012	5790	5147	5359	513
Step - 2 : Click CORPORATE	5106	6262	8347	6207	5013	5130	508
Step - 3 : Click PRESS	5006	5382	5009	5112	4997	4997	499
Step - 4 : Click CONTACT	838	1816	2535	2199	939	1361	106

ManageEngine
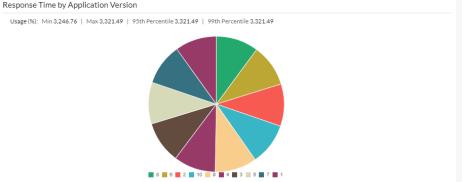
AI powered Real User Monitoring

FRONT END TIME

Analyse
Document download
Document processing
Page rendering time

Visiblity into browser based performance

Application performance on user desktop, mobile and tablet

Web request

Know the response time by Geography

NETWORK TIME

Page visits from JAN to MAR

Know the response time by ISP

BACK END TIME

Analyse
Redirection , DNS resolution, Connection Time

Site24x7 APM Insight
Get Complete visibility of how your App Server is performing

ManageEngine

Tackle Mobile App Performance Issues

← sample-android ☰

Last Month ▼
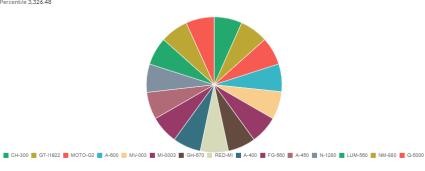
Admin Summary | Transactions | Geographic | Device Type | App Version | Crash Analytics

Response Time by Application Version

Usage (%): Min 3,246.76 | Max 3,321.49 | 95th Percentile 3,321.49 | 99th Percentile 3,321.49

■ 8 ■ 6 ■ 2 ■ 10 ■ 9 ■ 4 ■ 3 ■ 5 ■ 7 ■ 1

Response Time by OS Version

Usage (%): Min 3,251.2 | Max 3,311.33 | 95th Percentile 3,311.33 | 99th Percentile 3,311.33

■ 5.1.2 ■ 4.5.1 ■ 5.8.9 ■ 4.4.1 ■ 8.8.8 ■ 3.2.0 ■ 4.1.2 ■ 2.0.0 ■ 6.0.1 ■ 4.0,1 ■ 7.8.9
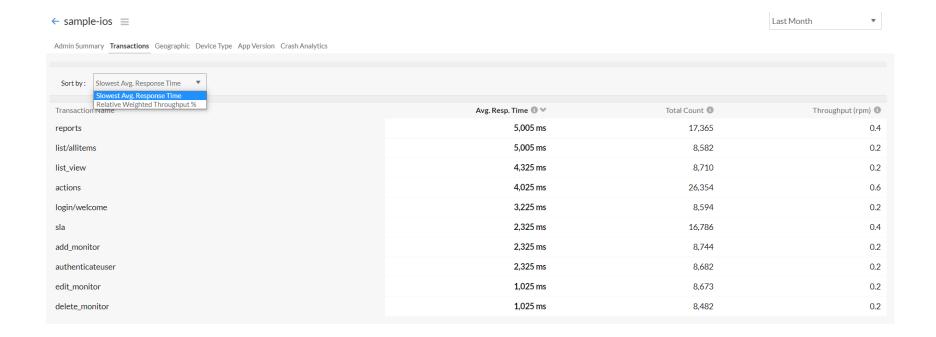
Response Time by Device

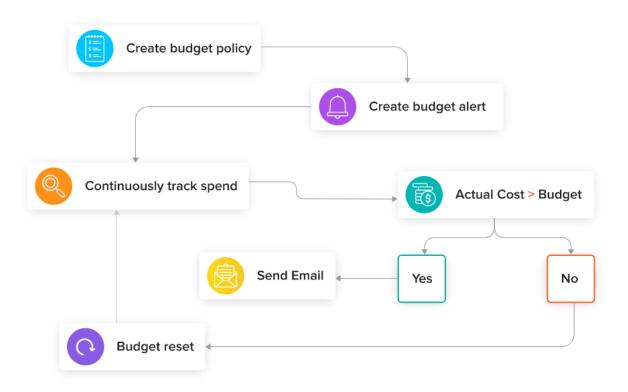Usage (%): Min 3,199.34 | Max 3,326.48 | 95th Percentile 3,326.48 | 99th Percentile 3,326.48

■ CH-300 ■ GT-I1922 ■ MOTO-G2 ■ A-600 ■ MV-003 ■ MI-0003 ■ GH-670 ■ RED-MI ■ A-400 ■ FG-560 ■ A-450 ■ N-1280 ■ LUM-560 ■ NM-880 ■ Q-5000

Mobile App Transactions & Crash Analytics

← sample-ios ☰

Last Month ▼

Admin Summary **Transactions** Geographic Device Type App Version Crash Analytics

Sort by : Slowest Avg. Response Time ▼

| | Slowest Avg. Response Time |
| | Relative Weighted Throughput % |

Transaction Name	Avg. Resp. Time ⓘ ⌄	Total Count ⓘ	Throughput (rpm) ⓘ
reports	5,005 ms	17,365	0.4
list/allitems	5,005 ms	8,582	0.2
list_view	4,325 ms	8,710	0.2
actions	4,025 ms	26,354	0.6
login/welcome	3,225 ms	8,594	0.2
sla	2,325 ms	16,786	0.4
add_monitor	2,325 ms	8,744	0.2
authenticateuser	2,325 ms	8,682	0.2
edit_monitor	1,025 ms	8,673	0.2
delete_monitor	1,025 ms	8,482	0.2

ManageEngine

Cloud Monitoring

AWS Cost Control

AWS Cost Management

Synopsis – On Premise Solutions

ManageEngine OpManager

- ✓ Network Monitoring
- ✓ Server & VM Monitoring
- ✓ Storage Monitoring
- ✓ Maps & Business Views
- ✓ Alarms & Reports

ManageEngine NetFlow Analyzer

- ✓ Bandwidth Monitoring
- ✓ Traffic Analysis
- ✓ Security Analysis
- ✓ Voice, Video & Data Monitoring
- ✓ Capacity Planning & Billing

ManageEngine Network Configuration Manager

- ✓ Configuration Management
- ✓ Change Management
- ✓ Compliance Management
- ✓ Automation
- ✓ Audit & Report

ManageEngine OpUtils

- ✓ IP Address Management
- ✓ Switch Port Mapping
- ✓ Rogue Detection

ManageEngine Firewall Analyzer

- ✓ Firewall Policy Management
- ✓ VPN & Proxy Server Monitoring
- ✓ Internet Activity Monitoring
- ✓ Log Analysis
- ✓ Compliance Management

ManageEngine Applications Manager

- ✓ Application Server Monitoring
- ✓ Middleware Monitoring
- ✓ Database Monitoring
- ✓ Cloud & Container Monitoring
- ✓ Alarms & Reports

ManageEngine

Synopsis – On Cloud Solution

Site24x7

Website

Website Performance Monitoring
Real User Monitoring
Web Page Speed Monitoring
Synthetic Monitoring
Monitoring Locations
Mail Server Monitoring
DNS Monitoring
Website Availability Monitoring
Web Application Monitoring
SSL Certificate Monitoring
FTP Monitoring
Monitor Internal Network
Public Status Pages
REST API Monitoring
SOAP Monitoring

Server

Server Monitoring
VMware Monitoring
Windows Monitoring
Linux Monitoring
Site24x7 Plugins
IIS Monitoring
SQL Monitoring
SharePoint Server
MS Exchange Server
Linux Syslog Monitoring
File and Directory Monitoring
Docker Monitoring
IT Automation
Cron Monitoring

Cloud

Cloud Monitoring
AWS Monitoring
Azure Monitoring

APM

Application Performance Monitoring
Java Performance Monitoring
.NET Performance Monitoring
Ruby Performance Monitoring
PHP Monitoring
Node.js Performance Monitoring
Real User Monitoring
Mobile Application Monitoring
End User Experience Monitoring
Application Monitoring

CloudSpend

Log Management

For MSPs/CSPs

IT Glossary

Network

Network Monitoring
Switch Monitoring
Router Monitoring
Firewall Monitoring
Load Balancer Monitoring
Network Fault Management
Cisco Monitoring
What is SNMP?
Network Device Vendors
Network Mapping

Free Tools

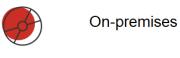Find IP Address
Check Website Availability
Analyze Webpage
DNS Analysis
Find Location
Webpage Speed Test
Free AWS Designer Tool

ManageEngine

Our Products Cloud/Hybrid Strategy

Thank you

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