Connecting Up is a not-for-profit organisation. Our purpose is to help fellow not-for-profits leverage the digital world to positively impact their communities. The digital world is expanding beyond IT software-hardware and digital marketing to new innovative service delivery and measuring social impact.

Connecting Up believe that not-for-profits with the right tools and skills can and do achieve great things for their communities. We have a long history of affordable software, hardware, educational events and group consulting. We partner with over 40 organisations to deliver high quality products and services specifically meeting the unique needs of the not for profit sector.

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How to: Secure your Mobile Work Force

Subject to service limitations. Further T&Cs apply available from RAA.
Your Business: Safe, Secure & Mobile

1. Organisational challenges
2. Case study
3. What is SafeZone?
4. How it works
5. Monitored solution benefits
6. Who is using SafeZone?
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Organisational Challenges

- Lone or isolated workers – regular check in?
- People working in high risk environments
- Managing worker presence for large flexible workforce
- Effective management of WHS compliance
- Get the right help to the worker, quickly
- Using a buddy system to complete one worker’s job
Case Study: Hutt Street Centre

Hutt Street Centre serves more than 55,000 meals to people who are homeless each year.
Hutt Street Challenges

- Ensuring the safety and security of its workers when performing tasks in the general community
- Improving Workplace Health and Safety processes
- Protecting brand, aligning with industry accreditation and regulatory requirements
- Finding a single simple emergency management solution
Solution

- Achieve **timely and effective** responses
- **Real-time** coordination and emergency management
- Unify safety approach for all worker, high-risk environments
- **Real-time visualisation** of alerts/tracking
- Provide worker encountering vulnerable situations the option to **raise an immediate emergency alert** or use Check-In Timer
Outcomes

• Duty of care and building confidence in field workers
• Timely, accurate emergency response to all users regardless of their location, whilst ensuring personal welfare on a daily basis
• Case Navigators can activate Check-In Timer and use as a distraction point when engaging with challenging clients

Hutt Street Centre case manager, John Bauer, said he hasn’t had to use the new app for any emergencies.

“None of us (caseworkers) have had to use it, but it does provide peace of mind,” Mr Bauer, who has had 30 years’ experience in the profession said.

“However, if I am going on a home visit to somewhere I don’t know the person or the environment, I do use the Check-in Timer function.”
What is SafeZone?

Are you an Isolated Worker? Field Worker? Lone Worker?

SafeZone Lone Worker app provides you with increased autonomy and mobility.

In the case of a medical or welfare emergency, prompt and professional emergency response is at hand, literally, with a press of a button on the home screen of the app.
How it Works

User

Response to user

User raises alert

RAA Monitoring Emergency Response Centre
Raising an alert – what happens next?

**FIRST AID**
Contacts RAA Monitoring Centre who will triage medical need and activate ambulance response as necessary.

**HELP**
Contacts RAA Monitoring Centre – NOT for emergency purposes.

**EMERGENCY**
Raises Duress Alert to RAA Monitoring Centre, who will call back and execute Response Plan.
Raising a SafeZone Alert – next steps

The app will:

1. Get your GPS location
2. Send the Alert to RAA Monitoring Centre
3. Receive acknowledgement from RAA Monitoring Centre

The RAA Monitoring Centre will call you on your mobile phone.
They will organise to get whatever help is appropriate to address your need.
High risk tasks or appointments?
Use Timed Check-In feature

Tap CHECK-IN TIMER to set a time for your Check-in session.
You will be notified when the timer has five mins to go.
If the timer expires, an Alert will go to the RAA Monitoring Centre.
SafeZone – Monitored Solution

Benefits

• Cost effective and quick to deploy
• WHS compliance for businesses with lone workers
• Protection in high risk environments
• Increase productivity reducing the buddy system
• Peace of mind for workers and potential employees
Who is using SafeZone?

Organisations are actively using SafeZone across a variety of environments within Australia and globally > 1,000,000 people use SafeZone.
Let’s connect

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