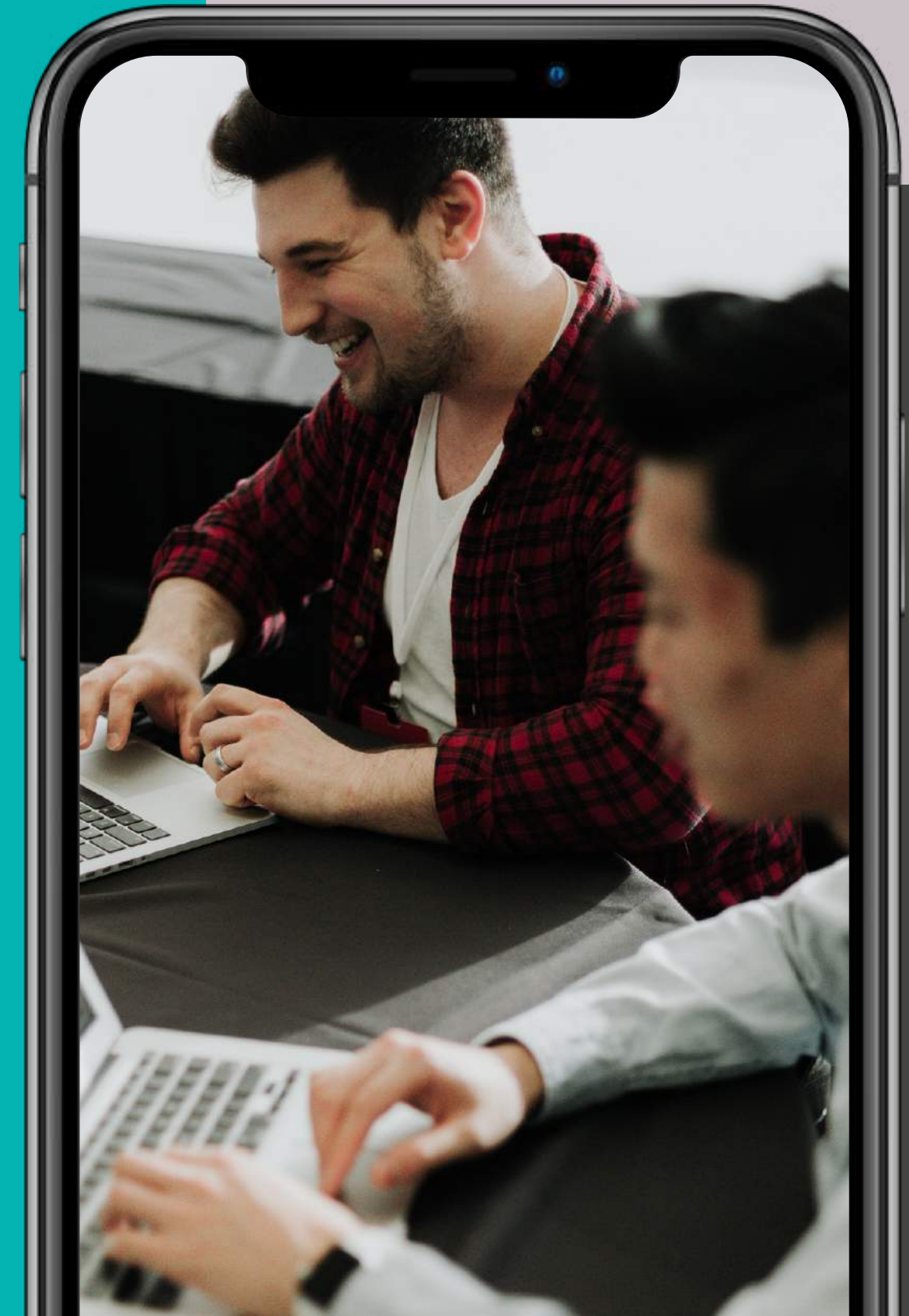Connecting Up

CONNECTING UP INC.

Public Library Network – Tech Resources

→

- Build your digital skills
- Support your library
- Connect & strengthen your community with technology & Connecting Up Inc.

CONNECTING UP INC. | SESSION 1

Connecting Up
Stronger communities through technology

Things to discuss

Connecting Up is an Australian registered charity and not-for-profit organisation committed to building stronger communities through technology. Connecting Up is part of the Infoxchange Group.

https://www.connectingup.org/page/libraries-sa-resources

Key takeaways:

- Explore Connecting Up Inc. **Training & Education** resources
    - Digital Learning Platform
    - Online Courses
- Access **Tech Products** for you & your NFP community partners
- Partner with **Digital Springboard** for digital skills delivery
- Collaborate with **SAcommunity** for community engagement

![Infoxchange logo]

Infoxchange is a not-for-profit social enterprise that has been delivering technology for social justice for over 30 years

Working with community, government and corporate partners to solve issues around:

- Homelessness
- Family Violence
- Mental Health & disability
- Supporting Indigenous communities, women, youth and families

https://www.infoxchange.org/au

Training & Education

Learn about our Digital Learning Platform

Connecting Up provides Training and Education resources for libraries and Not-for-profits (NFPs) Including a **Digital Learning Platform** for webinars, online workshops, masterclasses and bootcamps.
https://www.connectingup.org/events

Previous webinar **recordings** can be found here
https://www.connectingup.org/recordings

Wonders of Wordpress

Improving your collaboration and insights – a deeper dive into the Office 365 suite

Your 2021 Social Media Strategy

→

Webinars & More

Topics include:
- **IT Strategy**
- **Technology & Tools**
- **Digital Marketing**
- **Google Grants**
- **Social Media**

https://www.connectingup.org/training-education

Explore online courses

Choose your tech course, in your time.

Connecting Up's **online courses** provide self-paced, tech-based training for upskilling library, charity & NFP staff.

Courses are offered in partnership with TechSoup and Microsoft Digital Skills Centre for Non Profits.

Complete modules, earn tech points, print certificates*.

https://www.connectingup.org/page/connecting-up-online-courses

Where to start

Sign up for free membership & register your library →

Membership enables you to access Connecting Up services, products & programs.
Visit Sign Up for Membership page
https://www.connectingup.org/page/libraries-sa-resources

Head to the PLS intranet for the code for FREE Premium Webinars

Access Digital Learning Program →

Visit the events home page
https://www.connectingup.org/events
Select 'Register Now'
Complete the form & (payment*)
Receive a confirmation email + link
https://www.connectingup.org/how-to/digital-learning

Access Online Courses →

Visit Online Courses home page
https://www.connectingup.org/page/connecting-up-online-courses
Select 'Sign Up' button
Complete the form
Select a course
https://www.connectingup.org/how-to/online-courses

Connecting Up

Stronger communities through technology
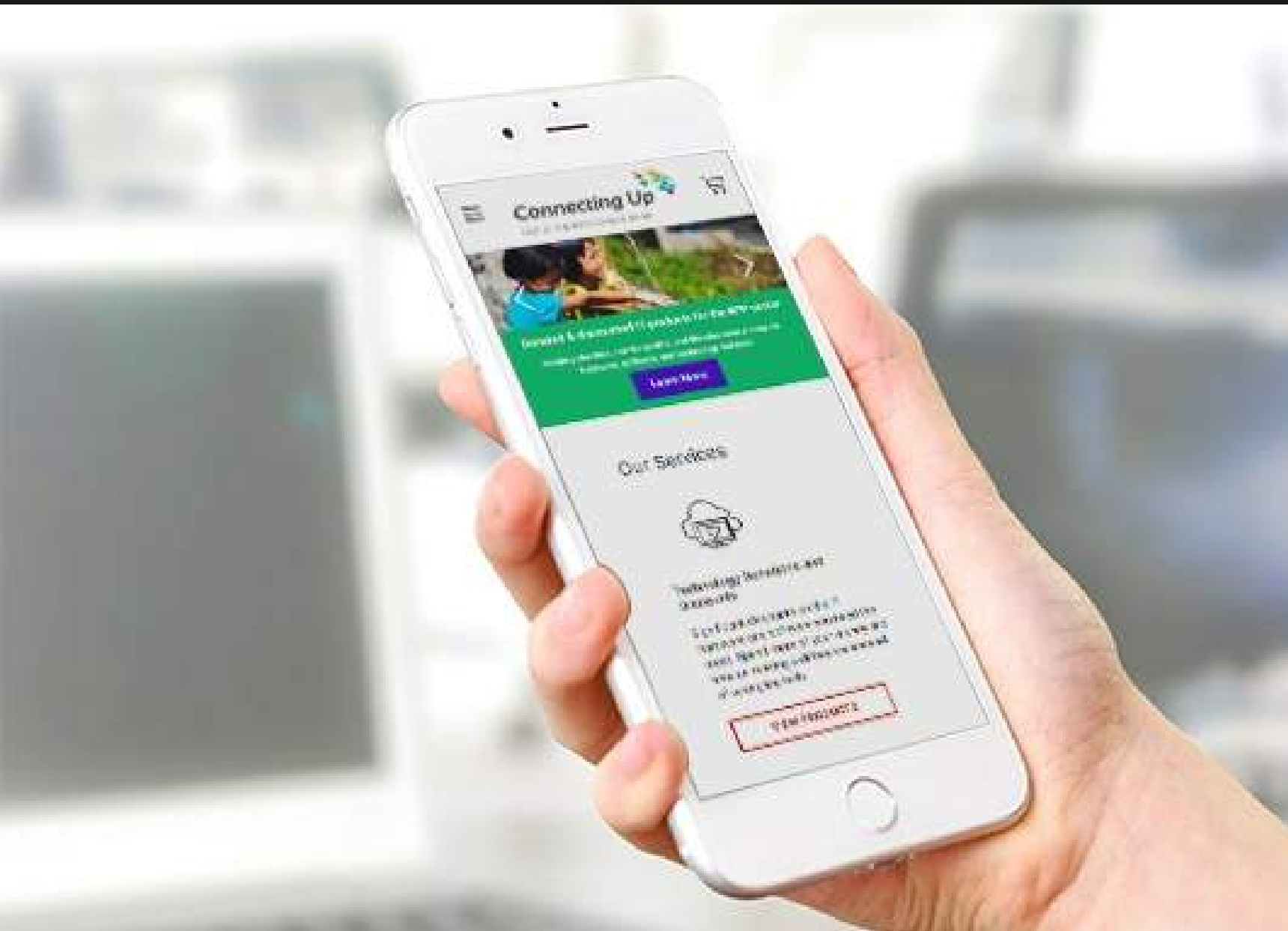
Contact

Get in touch with us or Brendan Robinson from PLS

→ **Phone Number**
1300 731 844

→ **Email Address**
Brendan.Robinson@sa.gov.au

→ **Website**
https://www.connectingup.org/
page/libraries–sa–resources

Products for your Library & Community NFP Partners

→

01

Software

Donated & Discounted Software at a fraction of retail cost.

Includes discounts on Microsoft Cloud products, & access to broader managed services, consulting, support, & migration designed for NFPs.

02

Hardware

Heavily discounted computers & IT hardware.

Includes new & refurbished desktops, laptops, monitors, projectors, hard drives & data storage, security systems & cameras, computer accessories
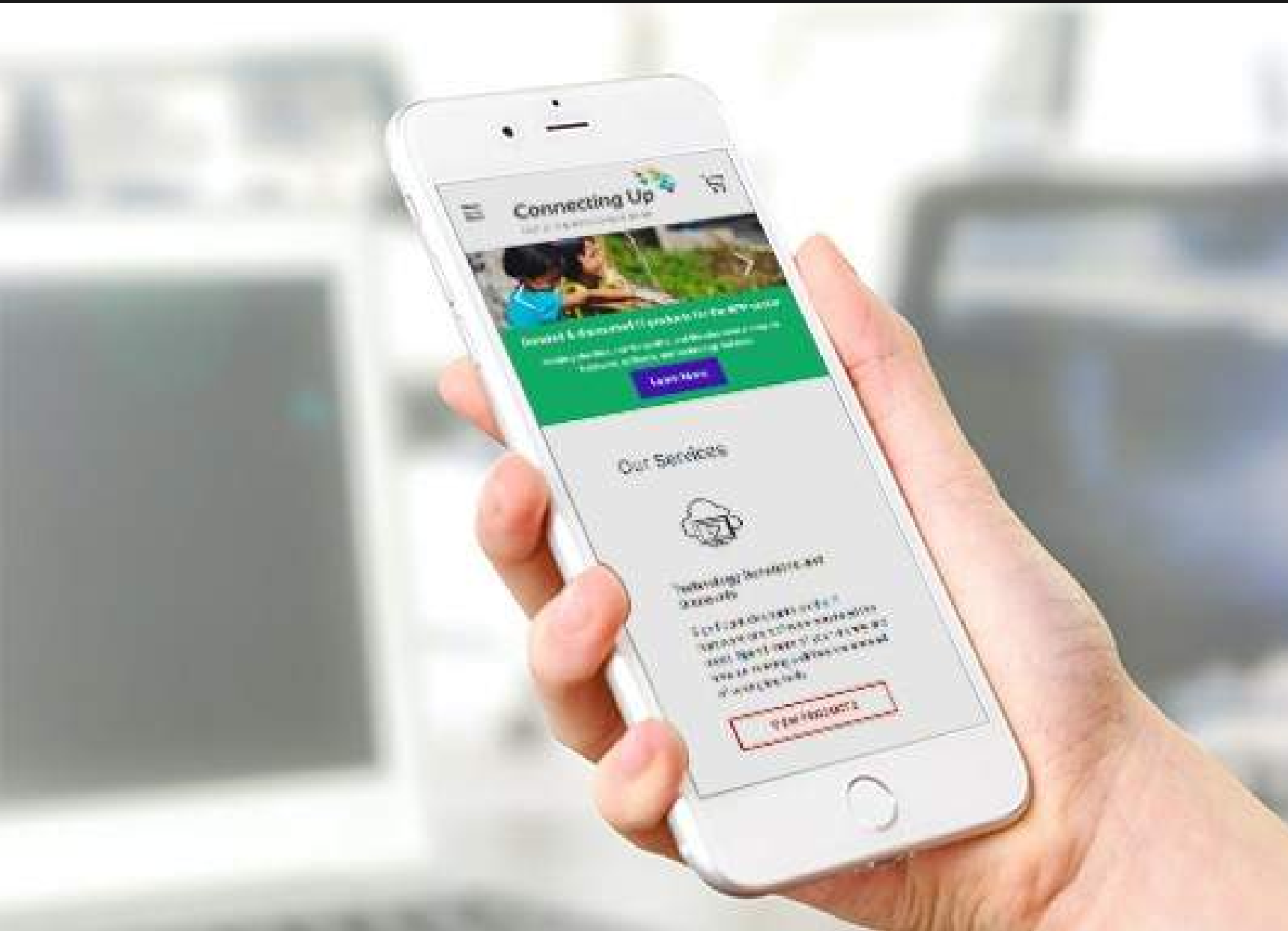
03

Access Products

Once registered
Visit your Account page dashboard, ensure your organisation qualification is complete & select the Product Catalogue link:
https://www.connectingup.org/products
For more instructions visit
https://www.connectingup.org/how-to/access-products

![Connecting Up logo — Stronger communities through technology]

Contact Us

We'd love to talk about all things tech.

→ **Phone Number**
1300 731 844

→ **Email Address**
customercare@connectingup.org

→ **Website**
www.connectingup.org

![Infoxchange logo]

Digital Springboard

Digital Springboard is a program by **Infoxchange** and Google

Connecting Up Inc. is a part of the Infoxchange group.

Infoxchange is a not-for-profit social enterprise that has been delivering technology for social justice for over 30 years.
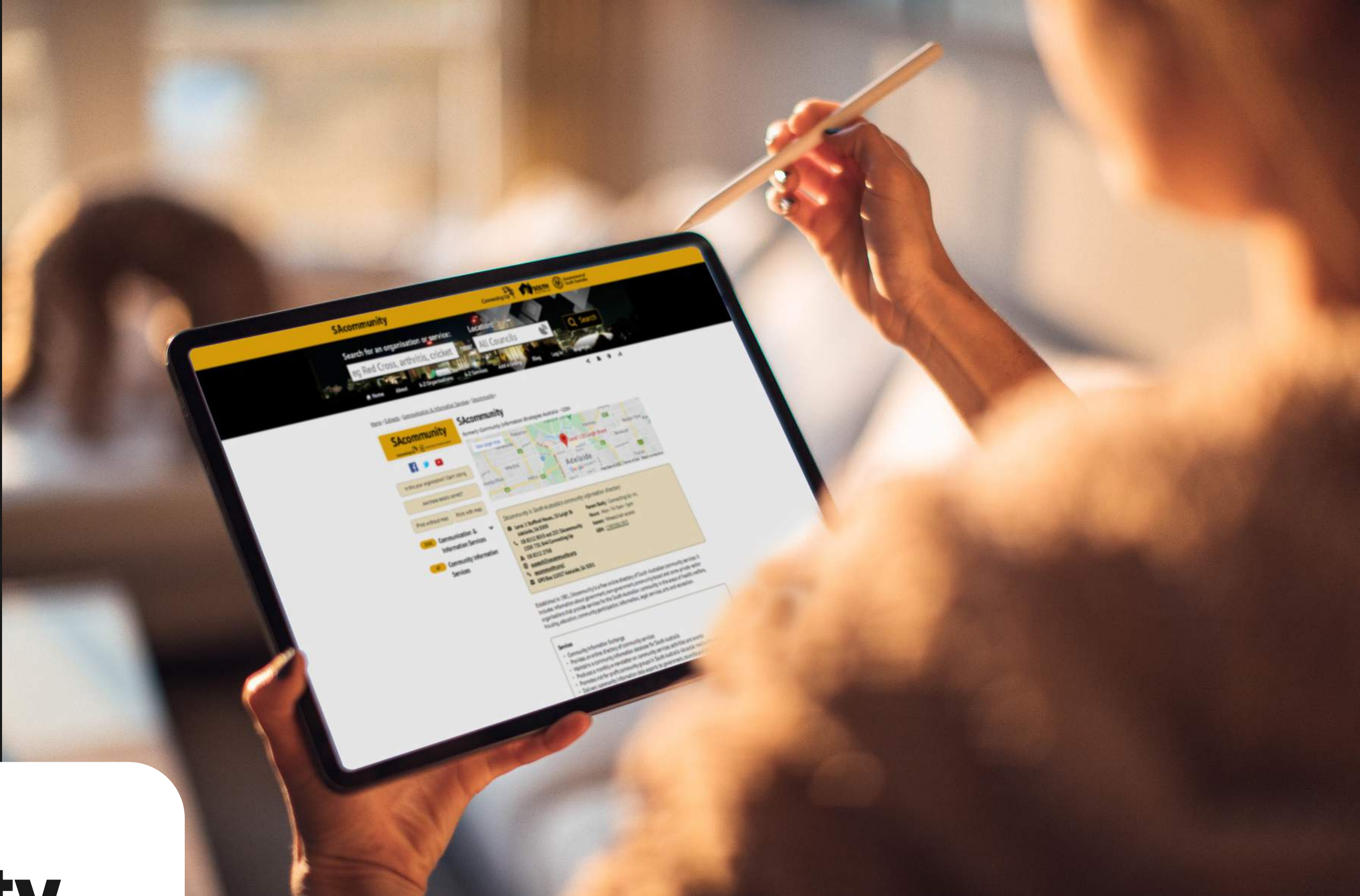
https://www.infoxchange.org

Deliver Digital Skills

Infoxchange's **Digital Springboard** program provides content for partner libraries & NFPs to deliver face-to-face training.

Help people learn the digital skills they need to thrive in work and life.

https://www.digitalspringboard.org.au

SAcommunity

A Community Information Directory for SA

SAcommunity – your community in SA

→

Why?

People need support & assistive services to live a good life.

Socially through community groups & with help from care providers.

How?

Est. in 1981, SAcommunity is a free online directory of community services funded by the Government of South Australia & Public Library Services.

Our team collect, review, edit & summarise community service information that is traditionally dynamic, fragmented & dispersed across websites & social media.

Providing information for stakeholders including government, councils/libraries, service providers & the public about the services available near them.

What?

SAcommunity is a single, collaboratively editable, public website, a controlled wiki that everyone can contribute to & a single data export source.

Data can be used for referrals, communication, consultation, networking & research to reach out to the community for engagement.

Web analytics, can assist to make informed decisions about services, needs & availability in the local area.

Who are we?

SAcommunity is provided by Connecting Up & delivered by volunteers in conjunction with an expansive stakeholder network.

Conserving & maximising resources required in maintaining the same data/contact details between & within councils & departments
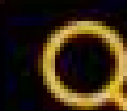
Search for an organisation or service: **Location:**

| eg Red Cross, arthritis, cricket | near | All Councils | | Q Search |

SA Directory of Community Services

Browse the directory

2264	Accommodation ⌄	5736	Health & Disability ⌄
386	Animals, Birds ⌄	1260	Law & Justice ⌄
417	Citizenship, Nationality ⌄	14300	Recreation ⌄
2098	Communication & Information ⌄	1980	Material & Practical Needs ⌄

SAcommunity

→

SAcommunity lists over

15,000

Community services in South Australia

Accessible, exportable contact information, in a single site.

A valuable tool with data organised by council, searchable & browsable by name, category or subject & accessible via Google with > 89% visits via organic search traffic

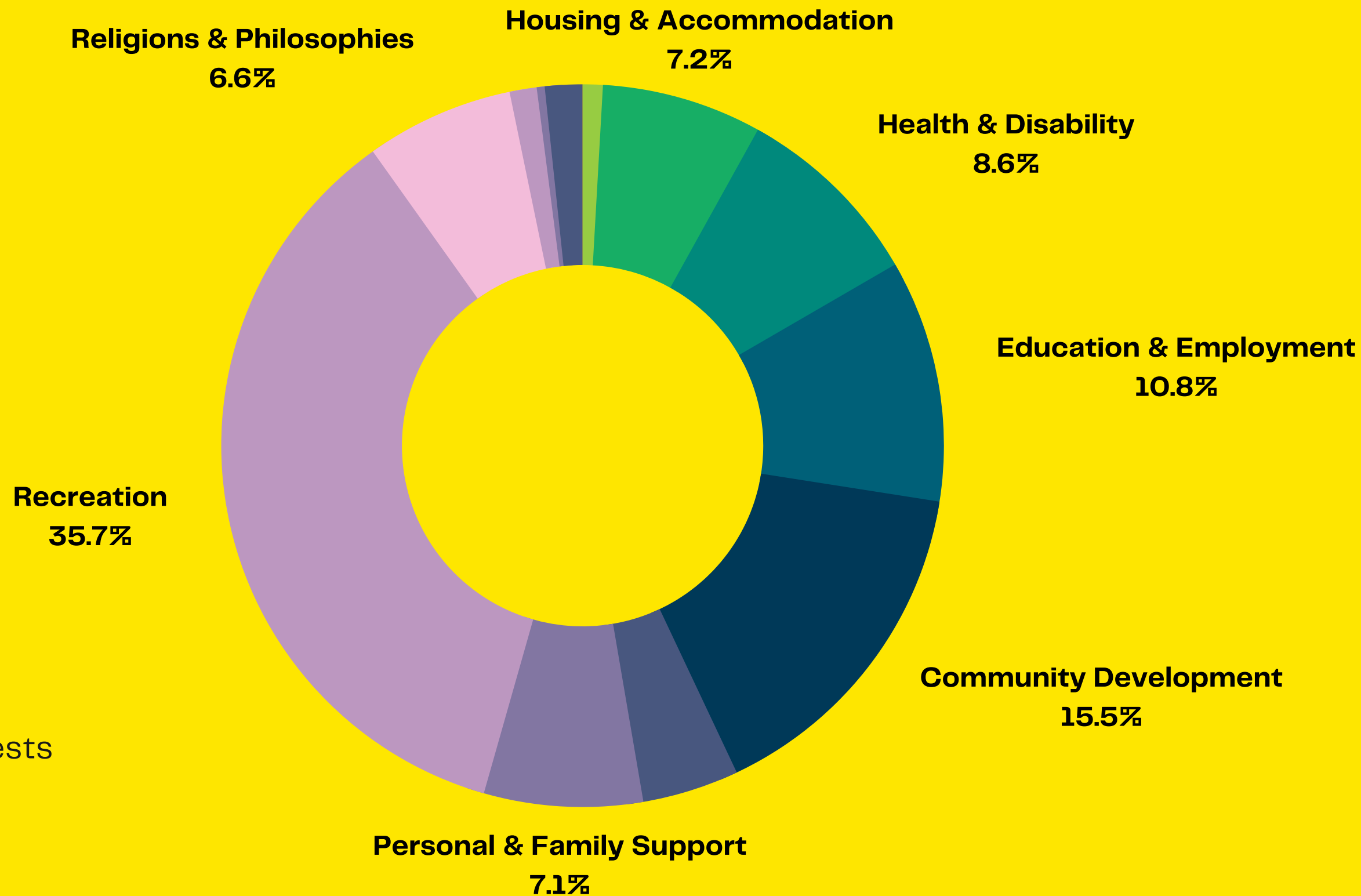Data exports are by council & filtered via a variety of categories

SAcommunity Services

Includes services providing assistance for everyday life or opportunities for social participation

Services include:
- Housing & accommodation,
- Emergency assistance, food & welfare,
- Health & disability, Personal & family support,
- Education, employment, legal services,
- Communication & information services,
- Community Organisation & Development
- Citizenship, Nationality, Environment & Heritage
- Recreation – sports, arts, music, hobbies & interests
- and more…

Religions & Philosophies
6.6%

Housing & Accommodation
7.2%

Health & Disability
8.6%

Education & Employment
10.8%

Community Development
15.5%

Recreation
35.7%

Personal & Family Support
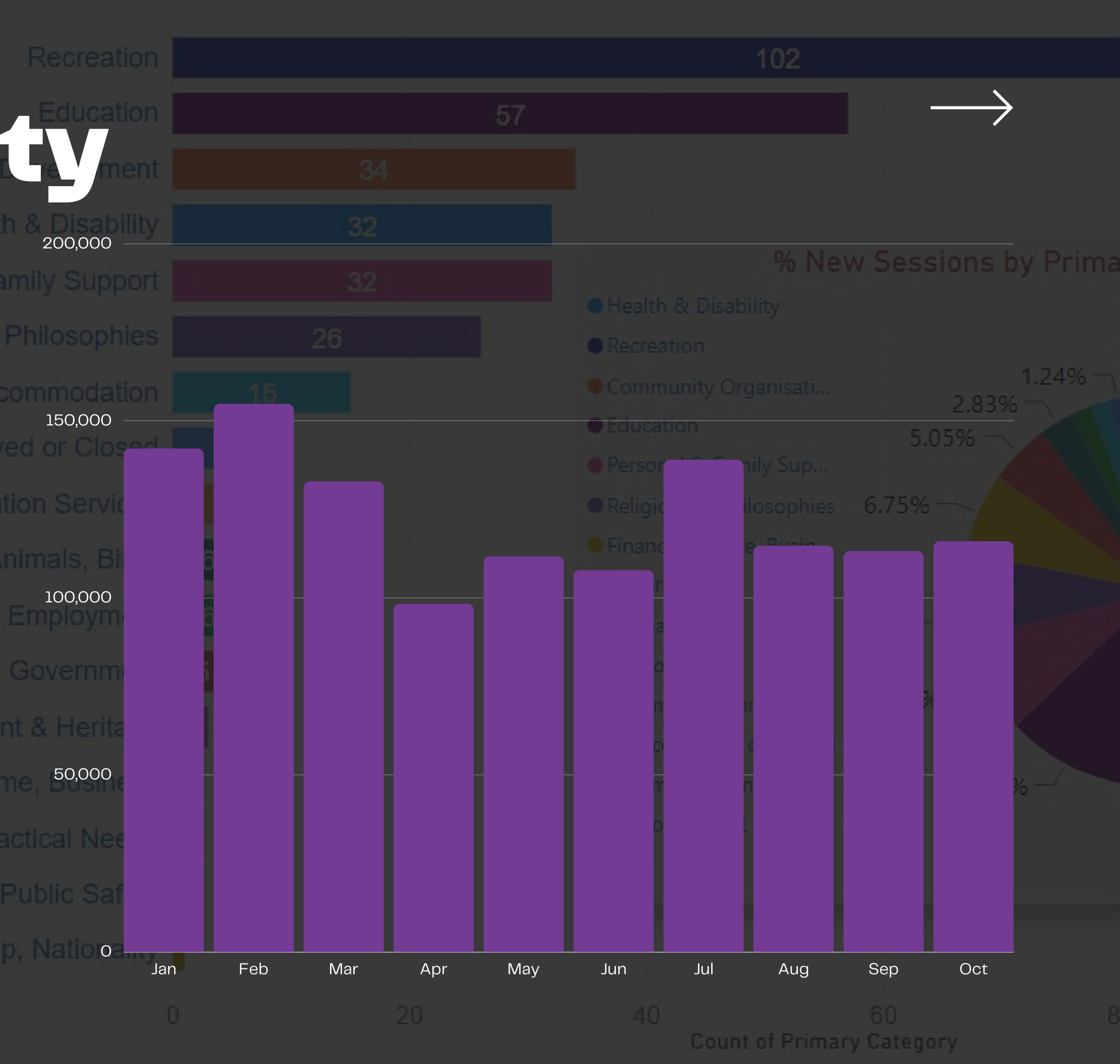**7.1%**

SAcommunity Analytics

Council Area Statistics

What are your community needs?

Find out about the community services in demand in your local council.

Recognise these needs and partner for joint service delivery and greater impact.

SAcommunity Statistics

Connecting Up is committed to **Open Data** contributing to

- **Data.SA** Government Data Directory **https://data.sa.gov.au**

- **GovHack** for innovative re-use **https://govhack.org**

- **Creative Commons by attribution 3.0**

PROSPECT LIBRARY

LIBRARIES SA
one card

Prospect Library | All Fields | Multiple Birth | Search

Programs & Events | Digital Library | Collections & Resources ⌄ | Contact Us | Using our Library ⌄

Search Results | State Library of South Australia | Related Services

SAcommunity

A directory of South Australian community services

Connecting Up | Government of South Australia

www.sacommunity.org

Viewing 1 result for: Prospect

one card network

1.

multiplebirth

Organization Name Multiple Birth SA Inc.
Address Multiple Birth SA Inc., 91 Prospect Rd, Prospect, SA 5082
Phone 08 8342 2330
Email admin@multiplebirthsa.org.au

Read More

Comment
Multiple Birth South Australia (MBSA) provides practical support and a network of connections for multiple birth families in South Australia

SAcommunity is shared via API under the **One Card catalogue** "related services" tab

Expand your library resources by pairing information, ebooks, audiobooks and more with local services to assist your users

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	Organization Name	Street Address	Supplem	Supplem	City	Postal Co	StreetAd	PostalAd	PostalAd	PostalAd	PostalAd	PostalAd	PostalAd	Phone #	Phone #
2	Prospect Library	Payinthi, 128 Prospect Rd			Prospect	5082	SA	PO Box 171			Prospect	5082	SA	08 8269 5355	
3	Clifford House	4 Farrant St			Prospect	5082	SA				Prospect			08 8344 6834	
4	Prospect Residential Care Service	Prospect Residential Care Service, 4-6 Dean St			Prospect	5082	SA				Prospect		SA	08 8269 4114	
5	Nailsworth Village	33 Harvey St			Prospect	5082	SA	PO Box 171			Prospect	5082	SA	08 8269 5355	
6	Scouts SA - Gilberton	Scout Hall,	3a Redmond St		Prospect	5082	SA	24 Hepburn St			Broadvie	5083	SA	08 8130 6	Head Off
7	Prospect Fair	Broadview Oval	Poltawa Terrace,		Prospect	5082	SA	PO Box 171			Prospect	5082	SA	08 8269	Civic Centre
8	Lions Club of Prospect Blair Athol	Petanque Club, 14-32 Buchanan St			Prospect	5082	SA	PO Box 103			Prospect	5082	SA		0
9	Rotary Club of Prospect Inc.	The Upside, 81 Prospect Rd			Prospect	5082	SA	PO Box 235			Prospect	5082	SA		0
10	RSL Prospect Sub Branch	Prospect RSL Memorial Hall, Willcox Ave			Prospect	5082	SA	PO Box 601			Prospect	5082	SA		0
11	Australian Traditional & Bush Dance Society	Prospect Town Hall	128 Prospect Rd		Prospect	5082	SA	PO Box 166			Modbury	5092	SA		0
12	Prospect District Cricket Club	Willcox Avenue			Prospect	5082	SA	C/- Secre	PO Box 156		Prospect	5082	SA		0
13	Prospect Broadview Bowling Club	Broadview Sporting Precinct, Collingrove Ave			Prospect	5082	SA	C/- Exec	Collingrove Ave		Prospect	5083	SA	08 8344 4836	0
14	Friends of Prospect Library	Payinthi, 128 Prospect Rd			Prospect	5082	SA				Prospect		SA	08 8269 4197	0
15	Prospect Magazine	128 Prospect Rd			Prospect	5082	SA	PO Box 171			Prospect	5082	SA	08 8269 5355	
16	St John Ambulance Australia SA Inc. - Opera	Cnr Miller St and Regency Rd			Prospect	5082	SA		Prospect	Prospect Division	Prospect	5061	SA		0
17	St Philip's Pre-School Kindergarten Inc.	14 Iona St			Prospect	5082	SA				Prospect		SA	08 8344 3866	
18	Northern & Eastern Districts Orchid Society Inc	St Phillips Church Hall,	84 Galway Ave		Prospect	5082	SA	PO Box 448			Prospect	5086	SA	08 8265	President
19	Broadview Freemasons Centre	565 Regency Rd			Prospect	5082	SA	PO Box 758			Prospect	5082	SA	08 8367	Bookings
20	Prospect Yoga	Nailsworth Community Hall, 31 D'Erlanger Ave			Prospect	5082	SA				Prospect		SA		0
21	Broadview Tennis Club Inc.	22 Myponga Tce			Prospect	5082	SA	PO Box 934			Prospect	5082	SA		0
22	Blair Athol Tennis Club Inc.	Struan Ave			Prospect	5082	SA	C/O 13D Barr-Smith Ave			Prospect	5064	SA		0
23	Probus Club of Prospect Inc. - Men's	Nailsworth Senior Citizens Clubrooms,	31 Derlanger Ave		Prospect	5082	SA	PO Box 217			Prospect	5081	SA	08 8344	Secretary
24	Prospect Seniors Group	Prospect Town Hall	126 Prospect Rd		Prospect	5082	SA	City of Pr	PO Box 171		Prospect	5082	SA	08 8342 8091	
25	Austrian Association of SA Inc.	11-17 Torrens Rd			Prospect	5082	SA				Prospect		SA	08 8269	Clubroom
26	Collinswood Friendship Group	Nailsworth Community Hall	31 D'Erlanger Ave		Prospect	5082	SA	City of Pr	PO Box 171		Prospect	5082	SA	08 8342 8091	
27	Adelaide Miniature Steam Railway Society Inc	Railway Park	370 Regency Rd		Prospect	5082	SA	PO Box 205			Prospect	5082	SA		0
28	Exercise Group - Prospect	Prospect Town Hall	126 Prospect Rd		Prospect	5082	SA	City of Pr	PO Box 171		Prospect	5082	SA	08 8342 8091	
29	Enfield Baptist Friendship Centre	1-7 Francis Ave			Prospect	5082	SA				Prospect		SA	08 8261	church offi
30	Collingrove Tennis Club Inc.	50 Collingrove Ave			Prospect	5082	SA				Prospect		SA		0
31	Meals on Wheels SA - Prospect	66 Labrina Ave			Prospect	5082	SA	PO Box 406			Prospect	5061	SA	08 8344	AM Only
32	City of Prospect and Walkerville Council - Hom	PO Box 171			Prospect	5082	SA	PO Box 171			Prospect	5082	SA	08 8342 8091	
33	Nailsworth Over 50s Club Inc.	Nailsworth Community Hall	31 D'Erlanger Ave		Prospect	5082	SA	4/26 Hampstead Road			Prospect	5083	SA	08 8269	Secretary
34	Nailsworth Community Hall	31 Derlanger Ave			Prospect	5082	SA	PO Box 171			Prospect	5082	SA	08 8269 5355	
35	Prospect Friendship Group	Prospect Town Hall	126 Prospect Rd		Prospect	5082	SA	City of Pr	PO Box 171		Prospect	5082	SA	08 8342 8091	
36	City of Prospect - Community Bus Service	Payinthi	128 Prospect Rd		Prospect	5082	SA				Prospect		SA	08 8342 8043	
37	City of Prospect	128 Prospect Rd			Prospect	5082	SA	PO Box 171			Prospect	5082	SA	08 8269 5355	
38	Prospect Primary School and OSHC/Vacation	27 Gladstone Rd			Prospect	5082	SA						SA	08 8344 5696	0
39	Prospect North Primary School and OSHC/Va	Prospect North Primary School, 30 Stuart Rd			Prospect	5082	SA						SA	08 8344	School	0
40	Rosary School	15 Gladstone Rd			Prospect	5082	SA						SA	08 8343 5700	0
41	Prospect Tennis Club	Prospect Memorial Gardens	Willcox Ave		Prospect	5082	SA	PO Box 116			Prospect	5082	SA		0
42	Prospect Road Uniting Church	174 Prospect Rd			Prospect	5082	SA	PO Box 719			Prospect	5082	SA	08 8359	After Hours
43	Greek Orthodox Church & Community of St An	65-67 Milner St			Prospect	5082	SA	C/- Secre	PO Box 51		Prospect	5082	SA	08 8344 4583	0
44	Our Lady of the Rosary Catholic Church - Pro	Our Lady of the Rosary Catholic Church, 14 Barker Rd			Prospect	5082	SA						SA	08 8344 1347	
45	Broadview Uniting Church	61 Galway Ave			Prospect	5083	SA	PO Box 41			Collinswc	5081	SA	08 8269	Admin/Boo
46	Church of Jesus Christ of Latter Day Saints - F	28 Fitzroy Tce			Prospect	5082	SA						SA	08 8431 9	Adelaide Ac
47	St Vincent de Paul Family Centre - Prospect	92a Prospect Rd			Prospect	5082	SA						SA	08 8269 5817	
48	German Catholic Church - St Bonifatius	17 Main North East Rd			Prospect	5082	SA						SA	08 8362 9499	
49	Broadview Baptist Church	1 Collingrove Ave			Prospect	5082	SA						SA	08 8336 1466	
50	St Cuthbert's Anglican Church	2 Ballville St			Prospect	5082	SA						SA	08 8342	Office	0
51	Prospect International Seventh - Day Adventi	7 Ballville St			Prospect	5082	SA	PO Box 120			Prospect	5082	SA	08 8344	Church E 0
52	Newmarch Gallery	Payinthi, 128 Prospect Rd			Prospect	5082	SA	PO Box 171			Prospect	5082	SA	08 8342 8175	
53	Prospect Oval	Menzies Cres			Prospect	5082	SA	City of Pr	PO Box 171		Prospect	5082	SA	08 8269 5355	
54	Prescott College	2 Koonga Ave			Prospect	5082	SA						SA	08 8269 1655	
55	Blackfriars Priory School and OSHC/VAC	17 Prospect Rd			Prospect	5082	SA	PO Box 86			Prospect	5082	SA	08 8163 3	Office
56	Prospect Kindergarten	352 Regency Rd			Prospect	5082	SA						SA	08 8344 5562	

CiviCRM_Contact_Search (34)   ⊕

SAcommunity media channels

Follow us

SAcommunity media covers a range of topics & community service activities and events.

We tag councils & libraries to assist them to find stories on local services relevant to them.

Link to our stories on your own media channels or share yours with us to support & promote your community services.
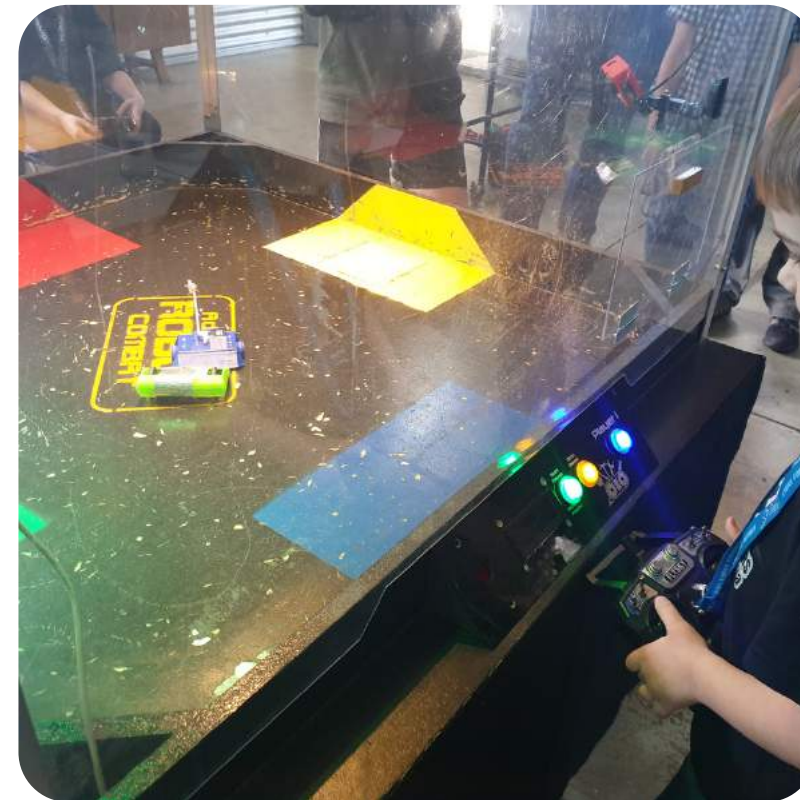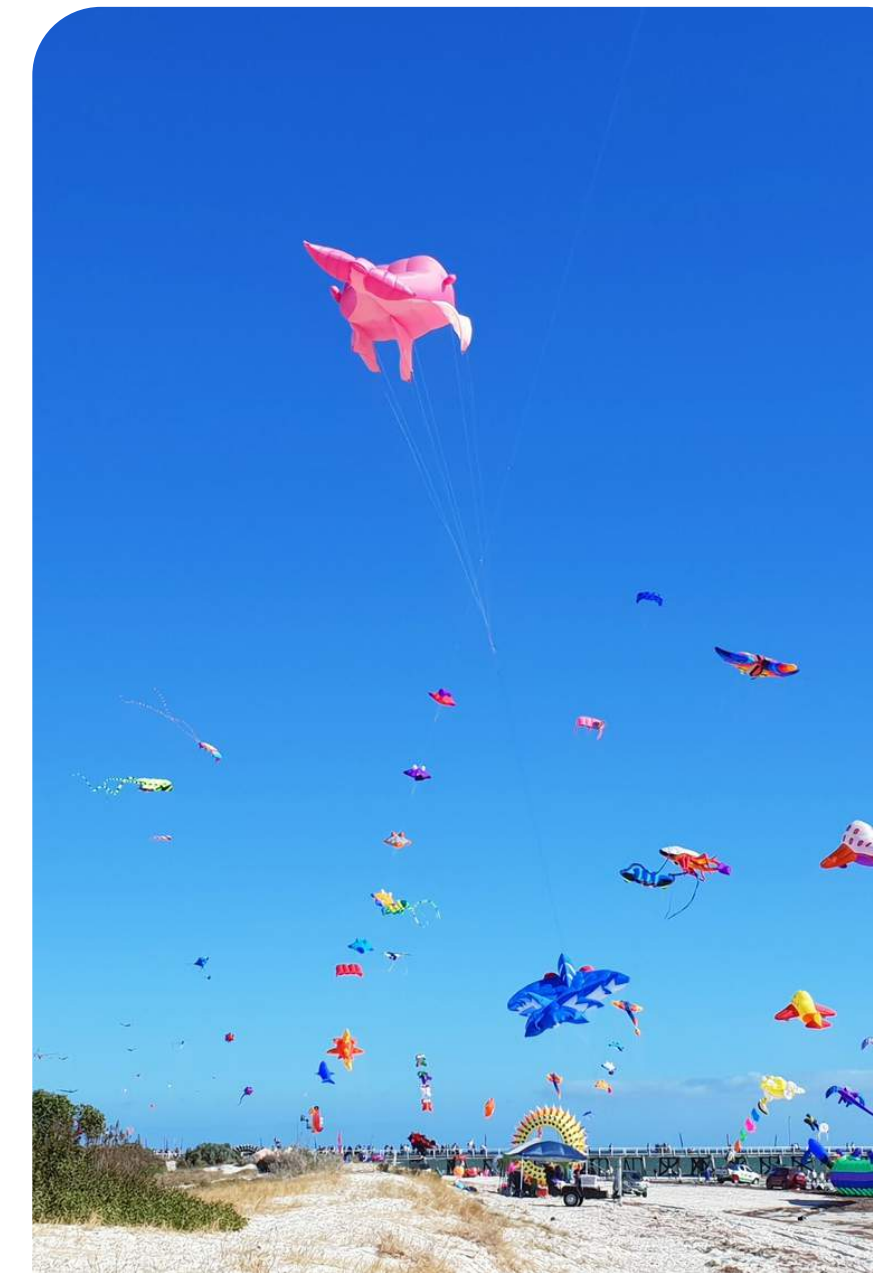
Twitter

Facebook

LinkedIn

Blog

eNews

Media & storytelling articles

SAcommunity publishes information about and for the community sector, libraries and councils.

Stories on organisations, programs or upcoming events, create new connections, assist with service awareness and help services reach new members/supporters & build community capacity.

SAcommunity Stakeholders

Stakeholder relationships are the key

NFPs, charities, organisations, associations, groups →

Public

Community Services

School community libraries

Local Councils & Public Library Services

Government Departments & Agencies

TAFE, University, Job seekers

Volunteers

Information Service Providers

Community centres
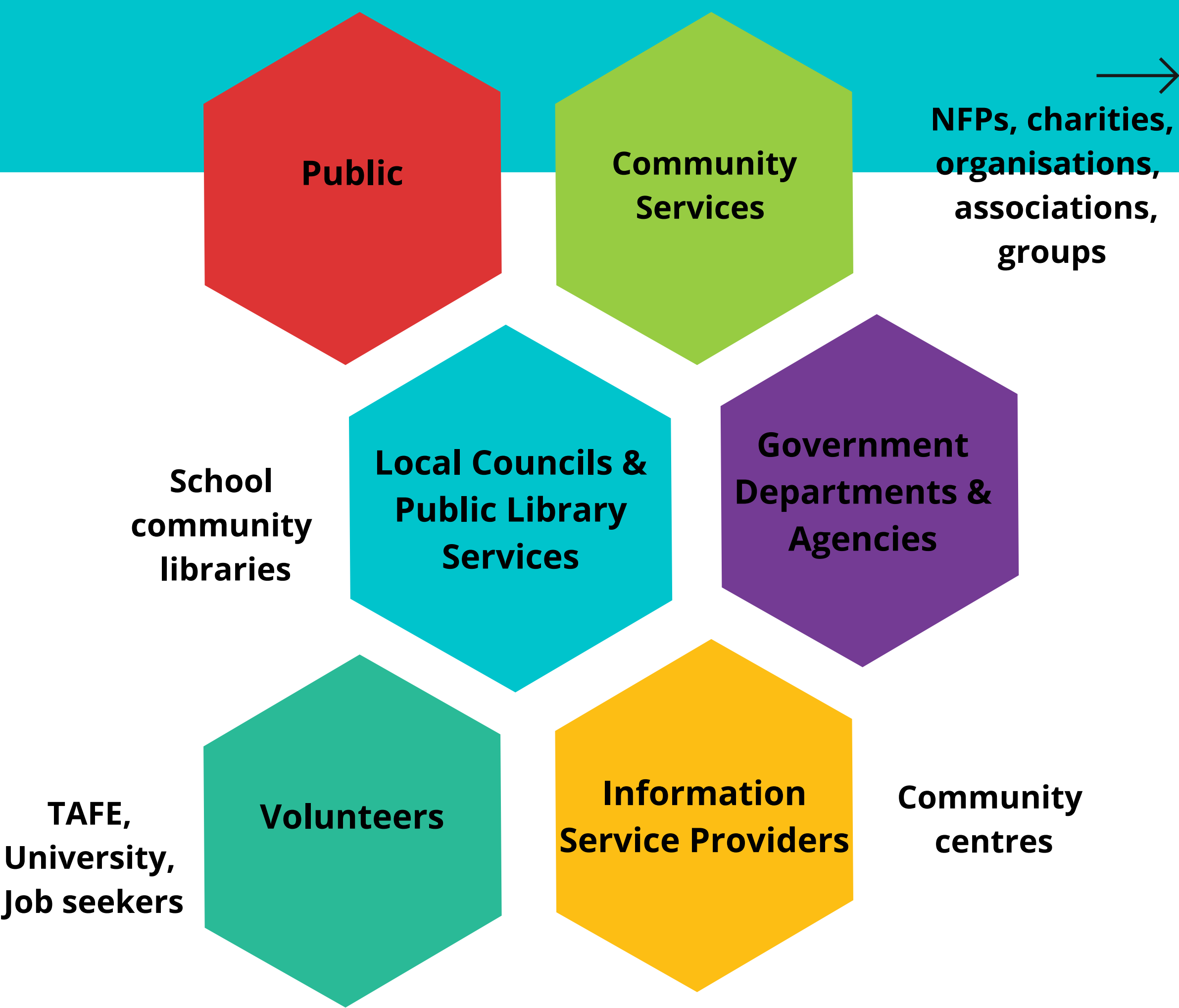
How we collaborate with stakeholders →

Stakeholders	Read–only Access & Feedback	Edit Access	Export Access & APIs	Analytics	Media
Government Councils Libraries	✓	✓	✓	✓	✓
Volunteers	✓	✓		✓	✓
Service Providers	✓	✓ *claimed entry			✓
Public	✓				

SAcommunity data requests from our users

→

Council (Metro)
City of Norwood, Payneham & St Peters

"I am looking to contact all community groups that are located in the Council area to invite them to our events. We are looking to bring our community groups out and support them by providing an event platform to help with their promotions"
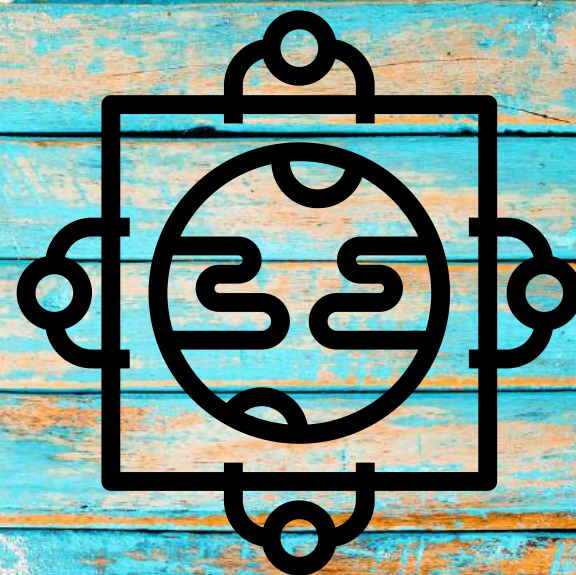
Council (Rural)
Clare & Gilbert Valleys

We are in the process of updating our Council Website for our volunteering & community section. We currently link to the SAcommunity page, we would like to encourage more of our community groups to register with you so we have all the information in one area"

Government
Member for Adelaide

"We will use the information to keep in contact with local groups and services and offer them support. We also manage the expressions of interest process for the Stronger Communities grant which offers $150,000 a year in funding in the Adelaide electorate"

How you can contribute to SAcommunity

Examples of assistance

→

Link to SAcommunity on your website

Allow your local community to find information they are looking for

Export & Mailout for updates

Undertake an annual mail–out asking your local community groups to keep their information up–to date in SAcommunity

Edit or Update directory content

Become an editor, register your staff or share volunteers with us to keep your local information current: – 'Good data in, Good data out'.

Demo One Card 'related services'

Demonstrate the 'related services' tab on the One Card catalogue for staff or customers to help them find assistive services

Lead or Follow – provide/share media releases

Follow our social media channels for stories on services in your area or let us know of any community–related news to share

Volunteers

Information & Digital Literacy in Action

SAcommunity volunteers contribute their background, skills & knowledge to the program, gaining valuable work experience & professional development opportunities

SAcommunity Volunteer Team

✓ **Chase services**

Employ customer service & digital literacy skills to: Collect, collate, review, edit & summarise community service information

✓ **Tell stories**

Interview services & employ media releases to create storytelling articles for NFP service promotion

✓ **Present Data**

Utilise tech tools for SAcommunity data visualisation to assist councils & libraries with decision making

…and so much more

Make the most of SAcommunity

Assist us & share in the services available.

Customer service & data capture

Single platform & export source

Data analytics & reporting

Social media channels

Your community engagement network

SAcommunity

Connecting Up

Government of South Australia

STATE LIBRARY
Public Library Services

Contact Us

We'd love to talk about all things community.

→ **Phone Number**
08 8212 8555 extension 203

→ **Email Address**
support@sacommunity.org

→ **Website**
www.sacommunity.org

Community connections, community engagement

Connecting Up Inc.

QUESTION TIME

Let's put answers to your queries!

Start Now >